

Healthwatch Worcestershire
Quality Summit and Public Board Meeting

Wednesday 8 May 2024

0930 - 1300

AGENDA

09:30 Registration

10:00 Quality Summit opened by Martin Gallagher, Interim Chair, Healthwatch Worcestershire

10:05 Worcestershire Safeguarding Adults Board's Annual Report 2022/23
Professor Keith Brown, Independent Chair

10:20 The Care Quality Commission's new 'Single Assessment Framework'
Anna Mathers
Operations Manager
Herefordshire & Worcestershire Team 2
Care Quality Commission

10:40 Improving Engagement with Patients and Carers - a new approach by The Health & Care Trust
Sue Harris
Director of Strategy and Partnerships
Herefordshire and Worcestershire Health and Care NHS Trust

11:00 Introduction to 'Your Say' - group exercise to consider how Health and Social Care services could or should improve their communications with patients and service users, carers and the public
Chris Byrne
Director, Healthwatch Worcestershire

12:00 Question Time
Chaired by Simon Adams
Managing Director, Healthwatch Worcestershire

Panel Members:

Dr George Henry
ICB Deputy Chief Medical Officer and practicing GP

Mari Gay

Managing Director, NHS Herefordshire & Worcestershire

Stephen Collman

Managing Director, Worcestershire Acute Hospitals NHS Trust

Natalie Willetts

Director of Nursing and Quality, Herefordshire and Worcestershire Health and Care NHS Trust

Alicia Richards

Lead Commissioner - Quality Assurance Compliance & Care Homes, Worcestershire County Council

Adam Johnston

Director - Child Protection and Through Care and Sufficiency, Worcestershire Children First

13:00 Quality Summit Close - Martin Gallagher

Lunch & Networking

14:00 HWW Public Board Meeting