

Equal Opportunities Monitoring Return

2023 -2024

		Quarter 1		Quarter 2		Quarter 3		Quarter 4	
		Signposting/P E	Surve y	Signposting/P E	Surve y - PHC	Signposting/P E	Surve y	Signposting/P E	Surve y
Contact Type	Phone	16		17		15			
	Email	10		5		13			
	Letter	0		0		1			
	Website	4		16		18			
	HWE	20		15		34			
	Facebook	1		1		1			
	Twitter	0		0		0			
	Community Link	0		0		1			
	Face to Face	61		13		14			
Age	<18	0	N/A		8	0	N/A		
	18-24	2	N/A		17	2	N/A		
	25-50	9	N/A	2	219	25	N/A		
	51-64	4	N/A	4	49	26	N/A		
	65-74	13	N/A	10	44	17	N/A		
	>75	6	N/A	1	26	11	N/A		
Gender	Male	4	N/A	4	77	15	N/A		
	Female	30	N/A	14	271	65	N/A		
	In another way		N/A		1	0	N/A		
	Non-binary		N/A		6	0	N/A		
	Other/Prefer not to say		N/A		5	0	N/A		
Ethnicity	White British	31	N/A	14	323	76	N/A		
	White Irish		N/A		3		N/A		
	Any Other White		N/A	1	15	2	N/A		
	Asian or Asian British- Indian		N/A				N/A		
	Asian or Asian British- Pakistani		N/A		6		N/A		
	Asian or Asian British- Bangladeshi		N/A		3		N/A		
	Any Other Asian		N/A		2		N/A		

	Black or Black British- Caribbean		N/A				N/A		
	Black or Black British- African		N/A		2		N/A		
	Any Other Black		N/A				N/A		
	Mixed- White And Black Caribbean	1	N/A		4		N/A		
	Mixed- White And Black African		N/A		1		N/A		
	Mixed- White And Asian		N/A				N/A		
	Any Other Mixed Heritage		N/A				N/A		
	Chinese		N/A		1		N/A		
	Any Other Ethnic Group		N/A		1		N/A		
District	Bromsgrove	1	N/A		43	11	N/A		
	Malvern Hills		N/A		26	7	N/A		
	Redditch		N/A		14	7	N/A		
	Worcester City	4	N/A	4	114	5	N/A		
	Wychavon	1	N/A		27	16	N/A		
	Wyre Forest	13	N/A		133	2	N/A		
	Other		N/A			0	N/A		
Disability	Yes	21	N/A	12	97	45	N/A		
	No	10	N/A	3	260	30	N/A		
Outcome of Contact	Information provided / HWW Guide	3		0		0			
	Signposted to another organisation	23		26		26			
	Signposted to advocacy	4		2		2			