

Healthwatch Worcestershire Record of 'Relevant Decisions' - January 2024

| Date | Decision | Involvement of 'lay persons' and volunteers |
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| 30.11.2023 | Approve HWW's Performance Monitoring Report for Q1 & Q2 [April - September] 2023- 2024 | Online Public Board Meeting |
| 30.11.2023 | Approve HWW's Social Value Report 2022- 2023 | Online Public Board Meeting |
| 30.11.2023 | Approve HWW's interim report on Patients' access to and experiences of NHSE's 'Informed Choice' PSA screening service for prostate cancer' | Kidderminster & Worcestershire Prostate Cancer Support Group Online Public Board Meeting |
| 30.11.2023 | Approve HHW's report on 'Public Health Messaging' | Online Public Board Meeting |
| 30.11.2023 | Approve HWW's report of feedback on Worcestershire County Council's online Support Checklist and online Self-Assessment form | Volunteers Online Public Board Meeting |
| 30.11.2023 | Approve HHW's comment to Worcestershire County Council on the following documents: • Adult Social Care Strategy - Building Together to Live a Good Life 2003-2008 | Online Public Board Meeting |

| | Prevention and Early Intervention Strategy 2003-2008 | |
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| 30.11.2023 | Approve amendments to HWW's Business Plan 2023-2025 | Online Public Board Meeting |
| 27.07.2023 | Approve HWW's response to Worcestershire County Council's draft Adult Exploitation Strategy | Online Public Board Meeting |
| 27.07.2023 | Approve HWW's Business Plan for 2023-2025 | Company members Meeting Reference & Engagement Group 30.06.2023 Online PBMs 25.05.2023 & 27.07.2023 |
| 25.05.2023 | Approve HWW's performance monitoring report for Q3 & Q4 [October to March] 2022-2023 | Online Public Board Meeting |
| 25.05.2023 | Approve HWW's comments on the following 2022/23 NHS Quality Accounts: Herefordshire & Worcestershire Health and Care NHS Trust Worcestershire Acute Hospitals NHS Trust West Midlands Ambulance Service NHS Foundation Trust Primrose Hospice | Online Public Board Meeting |
| 25.05.2023 | Approve HWW's report 'Finding Out About Adult Social Care Services from the NEW Worcestershire County Council Website' | Volunteers Online Public Board Meeting |
| 23.03.2023 | Approve HWW's budget for 2023-2024 | Online Public Board Meeting |

| 23.03.2023 | Approve HWW's response to the Phase 3 engagement on the Herefordshire and Worcestershire Integrated Care Strategy | Volunteers, REG Company Members Online Public Board Meeting |
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| 23.03.2023 | Approve HWW's submission to the House of Lords Communications and Digital Committee's into Digital Exclusion and the Cost of Living. | Online Public Board Meeting [NB Submission cannot be published by HWW until published by the HoL Committee] |
| 23.03.2023 | To agree the verbal report of HWW's enquires into Finding Out About Adult Social Care Services from the New Worcestershire County Council Website and delegate responsibility to finalise it for publication to John Taylor, Director. | Volunteers Online Public Board Meeting |
| 06.02.2023 | Approve HWW's report 'Awareness of Minor Injury Units'. | Online Public Board Meeting |
| 17.01.2023 | Approve HWW's submission to the Parliamentary Health and Social Care Select Committee Inquiry into Dentistry | Co-opted Board Members. |
| 24.11.2022 | To make enquires with Worcestershire County Council about the future value of the Minimum Income Guarantee for care contributions | REG members Online Public Board Meeting |
| 24.11.2022 | To make enquiries with the NHS Trusts about compliance with the mandatory car parking guidance that NHSE published in March 2022 | REG Members Online Public Board Meeting |
| 24.11.2022 | Approve HWW's Q2 [July to September] 2021- 2022 performance Monitoring Report | Online Public Board meeting |

| 16.11.2022 | To participate in HWE's Impact Assistant Volunteer project | Volunteers |
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| 21.07.2022 | Approve HWW's Q1 [April-June] 2022-2023 Performance Monitoring Report | Online Public Board Meeting |
| 21.07.2022 | Approve the 'Your View- Feedback Summary' 2021-2022 for publication. | Online Public Board Meeting |
| 26.05.2022 | Approve HWW's Q4 [January - March] 2021- 2022 Performance Monitoring Report | Online Public Board Meeting |
| 26.05.2022 | Approve HWW's Business Plan for 2022-2023 | Online Public Board Meeting |
| 26.05.2022 | Approve the 2021/22 Quality Accounts for the following provider organisations of NHS services: • Primrose Hospice • West Midlands Ambulance Service • Worcestershire Acute Hospitals NHS Trust • Herefordshire & Worcestershire health and Care NHS Trust | Online Public Board Meeting |
| 24.03.2022 | Approve HWW's budget for 2022-23 | Online Public Board Meeting |
| 24.03.2022 | Approve a project to review HWW's Reference & Engagement Group; to include the project in the business plan for 2021-2023. | Volunteers and REG members Online Public Board Meeting |
| 24.03.2022 | Approve a project to evaluate the implementation of the NHS Accessibility of Information/Accessible Information Standard; to include the project in the business plan for 2021-2023. | Online Public Board Meeting |
| 24.03.2022 | To approve a position statement about the future provision of Robotically Assisted Surgery [RAS] in Worcestershire in support of Worcestershire Acute Hospitals NHS Trust's business case for the provision of RAS. | REG members Online Public Board Meeting |

| 24.03.2022 | Approve the 'Young People's Health and Wellbeing' report. | Online Public Board Meeting |
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| 24.03.2022 | Approve the report 'What Patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire'. | Online Public Board Meeting |
| 27.01.2022 | To request that the Chair of the Worcestershire Health and Wellbeing Board extends the public consultation period on the draft Health and Well Strategy 2-22-2032 | REG members Online Public Board Meeting |
| 27.01.2022 | Approve Q3 [October-December] 2021/22 Performance Monitoring Report. | Online Public Board Meeting |
| 27.01.2022 | Approve the 'Digital Access to Healthcare' report | Online Public Board Meeting |
| 27.01.2022 | To make enquiry with the CEO, Herefordshire & Worcestershire Health & Care Trust about the waiting time for access to adult mental health services provided by the 'Healthy Minds' service. | REG members Online Public Board Meeting |
| 18.11.2021 | To make enquires about the publicly reported delays for echocardiograms. | Online Public Board Meeting |
| 18.11.2021 | To hold the CEO of Worcestershire Acute Hospitals NHS Trust to account for complying with the recommendations agreed by Worcestershire's CCGs in the business case for approving the Future of Acute Hospital Services in Worcestershire in relation to patients' transport and access to services and communication and education following the Trust's action to relocate complex trauma and planned surgery across the Worcester Royal | Online Public Board Meeting |

| | and Alexandra Hospital sites without engagement with the public and patients. | |
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| 18.11.2021 | Approve a response to Worcestershire Safeguarding Adults Board's draft self-neglect and hoarding policy. | Online Public Board Meeting |
| 18.11.2021 | Approve a response to NHS England's national consultation on non-emergency patient transport. | Online Public Board Meeting |
| 18.11.2021 | Approve Q2 [July-September] 2021/22 Performance Monitoring Report. | Online Public Board Meeting |
| 18.11.2021 | Approve a project to establish why patients walk into Worcestershire's Accident & Emergency Departments: to include the project in the Business Plan for 2021-2023. | Online Public Board Meeting |
| 16.09.2021 | Approve Q1 [April-June] 2021/22 Performance Monitoring Report. | Online Public Board Meeting |
| 16.09.2021 | Approve 'Peoples Experiences of leaving Worcestershire Hospitals during Covid-19' Report. | Online Public Board Meeting |
| 22.07.2021 | Approve a revised Volunteering Offer. | Volunteers Online Public Board Meeting |
| 22.07.2021 | Approve the 2020/21 Quality Account for Worcestershire Acute Hospitals NHS Trust. | Online Public Board Meeting |
| 22.07.2021 | Approve 'Identifying Concerns about the Covid-19 Vaccine Summary' Report | Online Public Board Meeting |
| 22.07.2021 | Approve the Business Plan for 2021-2023 | Reference & Engagement Group Online Public Board Meeting |
| 20.05.2021 | Approve the 2020/21 Quality Accounts for the following organisations: • Herefordshire & Worcestershire Health and Care NHS Trust | Online Public Board Meeting |

| | Primrose Hospice | |
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| 20.05.2021 | Approve Q4 2020/21 Performance Monitoring Report | Online Public Board Meeting |
| 18.03.2021 | Approve the response to HM Governments | Reference and Engagement Group, volunteers |
| | consultation on reforming the Mental Health Act | Online Public Board Meeting |
| 18.03.2021 | Approve HWW's budget for 2021/22 | Online Public Board Meeting |
| 18.03.2021 | With reference to safeguarding the care and support needs of rough sleepers approve the request from Worcestershire's Safeguarding Adults Board to attend its Quality and Performance Sub Group | Online Public Board Meeting |
| 18.03.2021 | Approve and delegate responsibility to the lead Director to finalise the report of Service User and carers Experiences of the South Worcestershire Community Assessment [mental health] Recovery Service | Volunteers Online Public Board Meeting |
| 18.03.2021 | Approve the Young People's Covid-19 Emotional Wellbeing Report | Online Public Board Meeting |
| 09.03.2021 | To approve extension of Directors tenure until 31.03.23 | Co-opted Board members |
| 21.01.2021 | Approve letter to NHS England summarising responses to HWW's dental survey | Online Public Board Meeting |
| 21.01.2021 | Approve Q3 2020/21 Performance Monitoring Report | Online Public Board Meeting |
| 25.11.2020 | Retrospective approval for the joint submission with Healthwatch Herefordshire in response to the draft Vision and values statement of Herefordshire and Worcestershire's 'Integrated Care System' [ICS] | Online Public Board Meeting |

| 25.11.2020 | Approve the 'Volunteer Offer' | Volunteers |
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| | | Online Public Board Meeting |
| 25.11.2020 | Approve the Quality Policy | Online Public Board Meeting |
| 25.11.2020 | Approve Q2 2020/21 Performance Monitoring Report | Online Public Board Meeting |
| 18.09.2020 | Approve the following Covid 19 reports: | Co-opted Board members |
| | People's experiences of health and social | |
| | care services | |
| | Learning and Disability Autism report | |
| | Focus on GP Practices | |
| 15.07.2020 | Retrospective approval of letter of enquiry to | Online Public Board Meeting |
| | Worcestershire's Director of Public Health | |
| | about disparities in outcomes for people with | |
| | Covid-19 in Worcestershire. | |
| 15.07.2020 | Approve Q1 2020/21 Performance Monitoring | Online Public Board Meeting |
| | Report | |
| 28.05.2020 | Approve 2019/20 Quality Accounts for the | Online Public Board Meeting |
| | following organisations: | |
| | West Midlands Ambulance Service | |
| | University NHS Foundation Trust | |
| | Worcestershire Health and Care NHS Trust | |
| 28.05.2020 | Approve Q4 2019/20 Performance Monitoring | Online Public Board Meeting |
| | Report and 2019/20 Social Value Report | |
| 28.05.202 | Approve the Finding Out About Adult Social | Volunteers |
| | Care Services from WCC Website Report | Online Public Board Meeting |
| 28.05.2020 | Approve the Rules for Participating in | Online Public Board Meeting |
| | Healthwatch Worcestershire's Virtual | |
| | Meetings | |
| 25.03.2020 | Approve HWW's Business Plan for 2020/21 | Online Public Board Meeting |
| 25.03.2020 | Approve HWW's budget for 2020/21 | Online Public Board Meeting |

| 25.03.2020 | Approve the LGBT+ [Experiences of Health and Social Care Services] Report | Online Public Board Meeting |
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| 25.03.2020 | Approve the 'Health & Care in Prison - Report of experiences of health and care services in HMP Hewell. | Online Public Board Meeting |
| 25.03.2020 | Approve Healthwatch Worcestershire's response to Covid-19 pandemic and to lead the co-ordination of Worcestershire's Councils 'One Worcestershire' community response. | Online Public Board Meeting |
| 15.01.2020 | Approve Q3 2019/20 Performance Monitoring Report | Public Board Meeting Redditch |
| 04.12.2019 | Approve the 'Screening and Immunisation' Report | Co-opted Board Members and Board Meeting Wichenford. |
| 30.10.2019 | Approve Q2 2019/20 Performance Monitoring Report | Co-opted Board Members and Board Meeting Pershore |
| 11.09.2019 | Approve Q1 2019/20 HWW Performance Report | Public Board Meeting Pershore |
| 11.09.2019 | Approve amendments to HWW's Business Plan to include CAHMS and Autism | Public Board Meeting Pershore |
| 11.09.2019 | Approve responses to NHSE West Midlands Review of Out of Hours and Special Care Community Dental Services | Public Board Meeting Pershore |
| 11.09.2019 | Approve the 'Care in the Corridor - Follow up Visits 2019' Full Report and Summary Report | Public Board Meeting Pershore |
| 11.09.2019 | Approve the response to the NHS consultation on the future of Herefordshire and Worcestershire Clinical Commissioning Groups | Public Board Meeting Pershore |
| 10.07.2019 | Approve HWW's response to the following Quality Accounts: • Worcestershire Health and Care NHS Trust • Worcestershire Acute Hospitals NHS Trust | Volunteers and Public Board Meeting Pershore |

| | Primrose Hospice | |
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| 10.07.2019 | Approve the 'Fracture Clinic' Report | Public Board Meeting Pershore |
| 10.07.2019 | Approve the HWW Business Plan 2019-2021 | Annual Conference and Public Board Meeting Pershore |
| 10.07.2019 | Retrospective approval of the report on the NHS Long Term Plan engagement by local Healthwatch across the Hfds & Worcs STP | Public Board Meeting Pershore and Annual Conference 2019 |
| 10.07.2019 | To submit proposals for the terms of Reference for the Thematic Review into the deaths of rough sleepers in Worcestershire and extend enquiries about the safeguarding of vulnerable adults with care and support needs to consider the provision of 'outreach services' to rough sleepers. | Public Board Meeting Pershore |
| 08.05.2019 | Approve Q4 2018/19 HWW Performance Report | Public Board Meeting Kidderminster |
| 13.03.2019 | Approve the HWW budget for 2019/20 | Public Board Meeting Pershore |
| 13.03.2019 | Approve the Service User and carer Experience of the Mental Health Home Treatment Service Report | Public Board Meeting Pershore |
| 13.03.2019 | Approve the Children and Young Peoples Mental Health Report | Public Board Meeting Pershore |
| 13.03.2019 | Approve the response to NHSE's consultation on 'Developing a Patient Safety Strategy for the NHS' | Public Board Meeting Pershore |
| 13.03.2019 | Approve the response to WCC's proposals for the new organisational structure and functions of Worcestershire Childrens Safeguarding Partnership | Public Board Meeting Pershore |
| 13.03.2019 | Approve the response to NHSE's CCG 360 Stakeholder Survey | Public Board Meeting Pershore |

| 13.03.2019 | Approve the response to the NICE consultation on 'Shared Decision Making' | Public Board Meeting Pershore |
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| 13.02.2019 | To submit a response to NHSE's consultation on 'Developing a Patient Safety Strategy for the NHS' | Public Board Meeting Pershore |
| 13.02.2019 | To respond to WCC's proposals for the new organisational structure and functions of Worcestershire Childrens Safeguarding Partnership | Public Board Meeting Pershore |
| 13.02.2019 | To submit a response to NHSE's CCG 360 Stakeholder Survey | Public Board Meeting Pershore |
| 13.02.2019 | To submit a response to the NICE consultation on 'Shared Decision Making' | Public Board Meeting Pershore |
| 13.02.2019 | To support the HWE offer for local Healthwatch to support the NHS in public engagement on the NHS Long Term Plan, and for Healthwatch Herefordshire to co-ordinate the project. | Public Board Meeting Pershore |
| 13.02.2019 | Approve the Going to the Dentists Report | Public Board Meeting Pershore |
| 13.02.2019 | Approve Q3 2018/19 HWW performance report | Public Board Meeting Pershore |
| 13.02.2019 | Approve representation to CCGs about the Integrated Care Patient & Stakeholder Involvement Group | Public Board Meeting Pershore |
| 14.12.2018 | Approve the response to the CQC Stakeholder Review | Public Board Meeting Pershore |
| 14.12.2018 | Approve the Q2 2018/19 HWW performance report | Public Board Meeting Pershore |
| 09.11.2018 | To inquire into Worcestershire Acute Hospitals NHS Trust fracture clinic | Public Board Meeting Bromsgrove |
| 09.11.2018 | To engage in the CCGs' Musculoskeletal Integrated Project | Public Board Meeting Bromsgrove |

| 09.11.2018 | To respond to the CQC Stakeholder Review | Public Board Meeting Bromsgrove |
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| 12.10.2018 | Approve a project about 'Prevention' to research how HWW could provide advice & information, and to gather public experiences of prevention services. | Public Board Meeting Pershore |
| 12.10.2018 | To accept the CCGs' invitation to attend the Worcestershire Stroke Strategy Forum | Public Board Meeting Pershore |
| 12.10.2018 | Approve response to NHSE consultation on Evidence Based Interventions | Public Board Meeting Pershore |
| 14.09.2018 | To make inquiries into the availability of flash glucose monitoring systems for patients with Type 1 diabetes in Worcestershire | Public Board Meeting Evesham |
| 14.09.2018 | Approve the Q1 2018/19 HWW performance report | Public Board Meeting Evesham |
| 13.07.2018 | To explore developing the relationship with Worcestershire's Health Overview & Scrutiny Committee | Public Board Meeting Pershore |
| 13.07.2018 | To make inquiries into the future provision of robotic surgery for Worcestershire | Public Board Meeting Pershore |
| 13.07.2018 | To respond to NHSE consultation on Evidence Based Interventions | Public Board Meeting Pershore |
| 13.07.2018 | Approve responses to the 2017/18 Quality Accounts of Worcestershire Health and Care NHS Trust, Worcestershire Acute Hospitals NHS Trust, Primrose Hospice. | Public Board Meeting Pershore |
| 13.07.2018 | To make inquiries into the quality and safety of stroke services in Worcestershire | Public Board Meeting Pershore |
| 13.07.2018 | Approve the Peoples Experiences of Adult Social Care Report | Public Board Meeting Pershore |
| 11.05.2018 | Approve a project to review Worcs CCG policy on 'Over the Counter Medicines' against new | Public Board Meeting Kidderminster |

| | NHSE guidance on 'conditions for which over the counter items should not be routinely prescribed in primary care'. | |
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| 11.05.2018 | Approve letter to NHSE requesting accelerated access to the pre-approved capital for Worcestershire Royal Hospital | Public Board Meeting Kidderminster |
| 11.05.2018 | Approve the Q4 2017/18 HWW performance report | Public Board Meeting Kidderminster |
| 11.05.2018 | Approve the Focus on Children & Young Peoples' Wellbeing Report | Public Board Meeting Kidderminster |
| 11.05.2018 | Approve response to WMAS Quality Account for 2017/18 | Public Board Meeting Kidderminster |
| 09.03.2018 | Approve HWW budget for 2018/19 | Public Board Meeting Worcester |
| 09.03.2018 | Approve the Going to the Dentist project | Public Board Meeting Worcester |
| 09.03.2018 | Approve the Autism Spectrum Conditions Report | Public Board Meeting Worcester |
| 09.02.2018 | Approve the NHS 111 report | Co-opted Board members Public Board Meeting Pershore |
| 09.02.2018 | Response to NHS England's CCG 360° Stakeholder Survey | Public Board Meeting |
| 09.02.2018 | Approve a partnership with Youthcomm Radio to raise awareness of Healthwatch, provide advice & information and gather patient experience | Public Board meeting Pershore |
| 12.01.2018 | To make inquiries into Continuing Health Care | Public Board Meeting Pershore |
| 12.01.2018 | To respond to the Parliamentary Health Select Committee's inquiry into Sustainability and Transformation Partnerships. | Public Board Meeting Pershore |
| 01.12.2017 | Approve Q3 2017/18 Performance Monitoring Report. | Public Board Meeting Redditch |

| 03.11.2017 | Approve the response to NICE's consultation about NICE Social care Guidelines | Public Board meeting Pershore |
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| 08.09.2017 | To seek assurance about the safeguarding of vulnerable homeless adults. | Public Board Meeting Droitwich |
| 08.09.2017 | Approve the response to the CQC's second consultation on the 'Next Phase of Regulation'. | Experts by Experience Co-opted Board Members Public Board Meeting Droitwich |
| 29.06.2017 | Approve the submission to the Herefordshire and Worcestershire STP plan. | Public Board Meeting Worcester |
| 29.06.2017 | Approve the 'Going to the Doctors' report. | Public Board Meeting Worcester |
| 29.06.2017 | Approve report and recommendations about 'Corridor Care' at Worcestershire Acute Hospitals NHS Trust. | E&V participants Public Board Meeting Worcester |
| 29.06.2017 | Approve measures to ensure HWW can undertake LHW function in relation to Childrens Social Care services. | Public Board Meeting Worcester |
| 16.06.2017 | Approve the 2017/18 business plan. | Co-opted Board Members |
| 24.03.2017 | Approve response to the NHS national Accessible Information Standard. | Public Board Meeting Pershore |
| 24.03.2017 | Approve 'Tops and Pants' report for publication. | Public Board Meeting Pershore |
| 24.03.2017 | Approve report and recommendations about 'Health and Emotional Wellbeing Information, Advice and Support' for children and young people. | Public Board Meeting Pershore |
| 24.03.2017 | Approve report about GP Equipment Loan | Public Board Meeting 24.03.2017 |
| 24.03.2017 | Approve report 'Themes and Thoughts: an Overview of meaningful Activity in 13 Care & Nursing Homes for Older People in Worcestershire'. | E&V participants Public Board Meeting Pershore |
| 24.03.2017 | Approve the 'Ambassador' policy. | Volunteers |

| | | Public Board Meeting Pershore |
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| 24.03.2017 | Approve Q3 2017/18 Performance Monitoring Report. | Public Board Meeting Pershore |
| 24.03.2017 | Approve HWW's 2017/18 budget. | Public Board Meeting Pershore |
| 24.03.2017 | Approve the response to the CQC consultation | Public Board Meeting 10.02.2017 |
| | on the 'Next Phase of Regulation'. | Circulation to Co-opted Board Members |
| | | Public Board meeting Pershore |
| 10.02.2017 | To require further information from | Public Board Meeting Bromsgrove |
| | Worcestershire CCGs' decision to restrict | |
| | access to hip and knee replacement surgery. | |
| 10.02.2017 | To undertake an Enter & View of corridor | Public Board Meeting Bromsgrove |
| | nursing in Accident & Emergency Departments | |
| | at Worcestershire Acute Hospitals NHS Trust. | |
| 10.02.2017 | Approve the spotlight report on 'Support for | Public Board Meeting Bromsgrove |
| | Mental health and Wellbeing; A Carer's | |
| | Perspective'. | |
| 13.01.2017 | Review and approval of policy for making | Public Board Meeting Pershore |
| 12.01.001= | 'Relevant Decisions'. | |
| 13.01.2017 | Approve revised Terms of Reference for Co- | Company Members |
| | opted Board Members. | Public Board meeting Pershore |
| 13.01.2017 | Approve revised Terms of Reference for the | Existing Reference & Engagement Group members |
| | Reference & Engagement Group. | Public Board Meeting Pershore |
| 13.01.2017 | To respond to the CQC consultation on the | Public Board Meeting Pershore |
| | 'Next Phase of Regulation'. | |
| 13.01.2017 | Approve survey of people with an 'Autism | Task & Finish Gp. |
| | Spectrum Condition' and their carers. | Public Board Meeting Pershore |
| 13.01.2017 | Rules for the good governance of public | Public Board Meeting Pershore |
| | participation in Healthwatch Worcestershire's | |
| | meetings. | |

| 2.12.2016 | HWW to attend the Patient & Community Experts Forum, Worcestershire Acute Hospitals Trust. | Public Board Meeting Pershore |
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| 2.12.2016 | Lead Directors for South Worcestershire CCG [JR] and Wyre Forest CCG [JS] to continue to attend the CCGs' Primary Care Commissioning and the Quality & Resources Committees to ensure adequate LHW representation. | Public Board Meeting Pershore |
| 2.12.2016 | Agree HWW Research protocol | Public Board Meeting Pershore |
| 2.12.2016 | Agree revised HWW Financial Regulations | Public Board Meeting Pershore |
| 11.11.2016 | Approve 'Spotlight' report on communication by health & care services with BAME communities and their Awareness of the Care Act for publication | Public Board Meeting Kidderminster |
| 11.11.2016 | Approve the 'snapshot' survey of Awareness of the care Act for publication. | Public Board Meeting Kidderminster |
| 11.11.2016 | Approve HWW Q2 [July-September 2016] Performance Report. | Public Board Meeting Kidderminster |
| 10.09.2016 | Approve HWW Q1 [April - June 2016] Performance Report | Open Meeting Malvern |
| 2.09.2016 | To webcast HWW public meetings where there is an item of significant interest to the public. | Public Board Meeting Pershore |
| 2.09.2016 | Agree HWW to sign the Healthwatch Brand Licence Agreement with Healthwatch England. | Public Board Meeting Pershore |
| 2.09.2016 | To publish Worcestershire CCGs response to HWW's letter of 8.06.2016 about poor performance of Worcestershire Acute Hospitals Trust against constitutional targets. | Public Board Meeting Pershore |
| 2.09.2016 | To seek clarification from the Interim CEO, Worcestershire Acute Hospitals Trust about | Public Board Meeting Pershore |

| | the response of 31 March 2016 to HWW enquiry about backlog in Radiology. | |
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| 2.09.2016 | Agree HWW's response to the Quality Accounts for the following organisations: • Worcestershire Acute Hospitals Trust • Worcestershire Health & Care Trust • St Richards Hospice • Primrose Hospice | Public Board Meeting Pershore |
| 2.09.2016 | Agree HWW's Business Plan for 2016/17. | Public Board Meeting Pershore Reference & Engagement Group 'Registered for Information' Annual Conference 2016 |
| 2.09.2016 | To participate in Healthwatch England's inquiry into older people's social care assessments, reviews and waiting times. | Public Board Meeting Pershore |
| 24.06.2016 | Approve HWW's Annual Report 2015/16 for publication. | Annual Conference Smite |
| 3.06.2016 | Approve HWW Q4 [January - March 2017] Performance Report. | Public Board Meeting Pershore |
| 03.06.2016 | Approve the Report of the Directors and Unaudited Financial Statements 2015/16. | Public Board Meeting Pershore |
| 13.05.2016 | Agree HWW's response to West Midlands Ambulance Service's Quality Account. | Public Board Meeting Pershore |
| 13.05.2016 | To publish the Engagement with BAME communities end of contract report. | Public Board Meeting Pershore |
| 13.05.2016 | To publish the Engagement with Young People and Parents of Children end of contract report. | Public Board Meeting Pershore |
| 13.05.2016 | To write to Worcestershire CCGs about the continued poor performance of | Public Board Meeting Pershore |

| | Worcestershire Acute Hospitals NHS Trust against constitutional targets. | |
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| 18.03.2106 | To request information from Worcestershire Acute Hospitals NHS Trust about alleged delays in the reporting of X-rays. | Board Meeting in Public Redditch |
| 18.03.2016 | Approve HWW's CHAMS Report for publication | Board Meeting in Public Redditch |
| 18.03.2016 | Approve HWW's 'Sharing your Experience of support for Mental Health and Well Being' for publication. | Board Meeting in Public Redditch |
| 18.03.2016 | Approve HWW's 'Parents and Carers of Under 5s survey report for publication. | Board Meeting in Public Redditch |
| 18.03.2016 | To increase the opportunity for public participation in HWW Board meetings. | Board Meeting in Public Redditch |
| 18.03.2016 | Approve HWW Q3 [October - December 2015] Performance Report. | Board Meeting in Public Redditch |
| 19.02.2016 | Approve revised Business Planning process for HWW. | Open Session of Board Meeting Pershore |
| 8.01.2016 | Approve HWW's response to WCC's draft Health & Well-Being Strategy. | Open Session of Board Meeting Pershore |
| 8.01.2016 | Approve HWW's response to the CQC consultation on a 'National guardian for the NHS'. | Open Session of Board Meeting Pershore |
| 8.01.2016 | Approve for publication the following HWW Enter & View Reports: • Wayside Care Home • St Martins Care Home • The Hawthorns Nursing Home • St Johns Court Nursing Home | Open Session of Board Meeting Pershore Volunteers who assisted in the Enter & View |

| 8.01.2016 | Approve HWW's response to the NHS Freedom | Open Session of Board Meeting Pershore |
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| | to speak up: whistleblowing policy for the | |
| | NHS. | |