



# What is Advocacy?

Mick Gillick MBE

Advocacy is.....

An Advocate is a Professional who will support people to ensure they're being treated fairly, and the correct processes and legal entitlements are being applied in their case.



# Advocacy is.....

Advocates will ensure  
a person's views, needs and wishes are  
heard, understood, and fully considered  
in any decisions other people take about the  
Person's care or other service provision



# Advocacy is.....

Some people can advocate for themselves  
(or their families and friends advocate for them)  
Qualified, Professional Advocates are available  
to become involved if the person doesn't have  
that support.





**ONSIDE provides a range of  
Advocacy Services**

# Care Act Advocacy

The Care Act 2014

places a legal duty on Local Authorities  
to ensure people who are receiving care and support  
under this legislation are involved as much as possible  
– with the Support of a Care Act Advocate -  
when decisions are being made about the person's  
Care & Support.



# Independent Health Complaints Advocacy (IHCA)

IHCA Advocates supports people who may wish to make a complaint about the treatment and care they receive from any NHS service.



# Independent Mental Capacity Advocacy (IMCA)

IMCA Advocates support people who  
(are over 16 years old)  
who have no family or friends  
to support them and lack capacity to  
make their own decisions.





# Relevant Persons Representative (RPR)

An RPR Advocate supports people in  
Hospital or a Care Home  
who lack the mental capacity to  
agree to the care being provided  
and where there are restrictions on their liberty  
under the Deprivation of Liberty Safeguards  
(DoLs).



# Independent Mental Health Advocacy (IMHA)

An IMHA Advocate supports people  
detained in hospital  
under the Mental Health Act.



# Make Referrals by Contacting

Telephone: 01905 27525

Email: [info@onside-advocacy.org.uk](mailto:info@onside-advocacy.org.uk)

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