

Dentistry Update – Healthwatch Worcestershire HOSC

September 2022

Terry Chikurunhe – Senior Commissioning Manager (NHSE - Midlands)

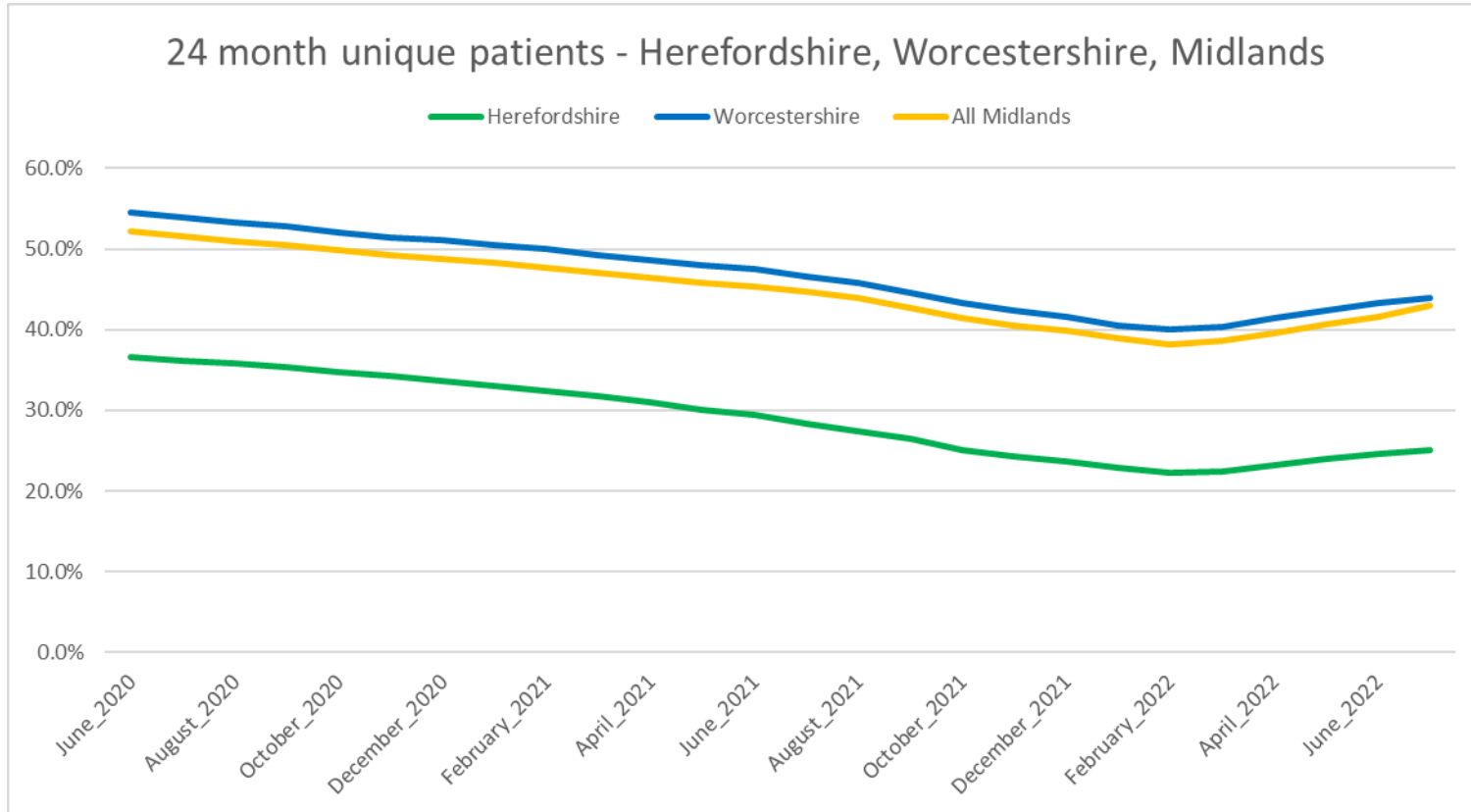
NHS England and NHS Improvement



Key Points

- No Dental Registration as for GP.
- Dentistry was severely impacted by COVID pandemic in many ways although we are expecting dental practices to now operate at 100%.
- Steady recovery of services (*primary and secondary care*) but there are challenges with backlogs.
- Payment protection to dentists was conditional on prioritising urgent care and vulnerable patients (*including children*) and so meant reduced access to regular check ups.
- Worcestershire has particular challenges around workforce.
- A number of recovery initiatives are in place and we continue to explore new programmes to boost access.
- Work collaboratively with LA to strengthen oral health promotion activities – dedicated ICS wide team is being developed with significant investment.

General Dental Activity – H&W Trend



Worcestershire County Child Dental Access

- 48.2% equating to 57,560 children between the ages of 0 -17 years

Patients Seen in Local Authorities

Patients seen data are published a quarter ahead of activity data. To coincide with NICE guidelines on intervals between oral health reviews.



Patient type

Quarter end date

LA name

- Adult
- Child

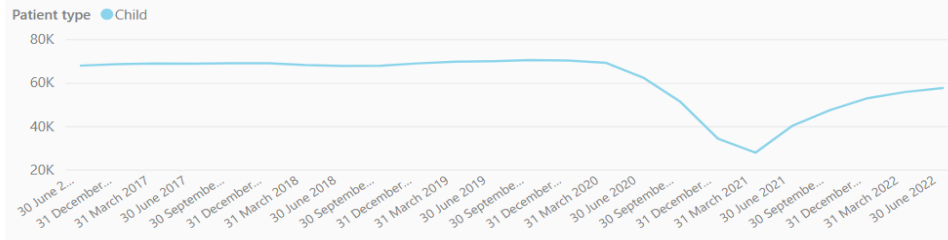
30 June 2022

Worcestershire County Council

Data are mapped to LAs although practices are not being contractually associated to them. Unmapped practices are shown as 'Unallocated'.

Adults refers to the number who received NHS dental care in the 24 months preceding the quarters end date.
Child relates to the preceding 12 months.

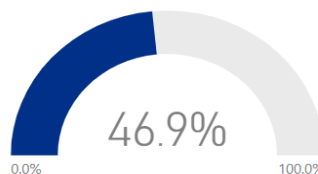
Number of patients seen



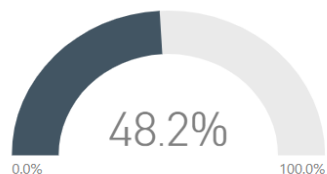
Percentage of population seen in LAs for selected patient type and date



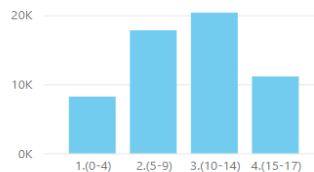
England population seen



Population seen



Number of patients seen by age-band



Adult breakdown available from 30 September 2019

Worcestershire County Adult dental access

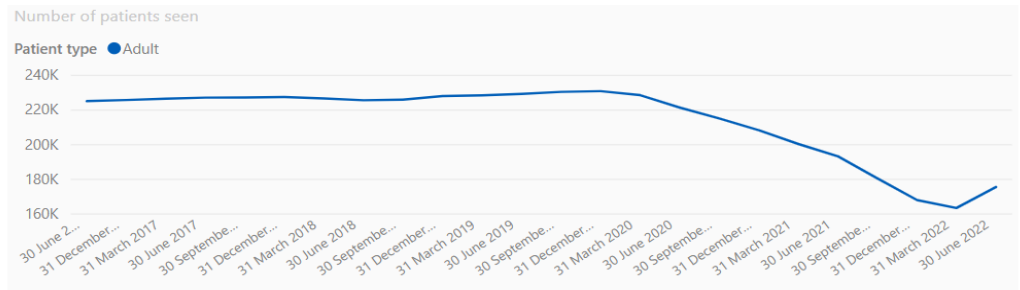
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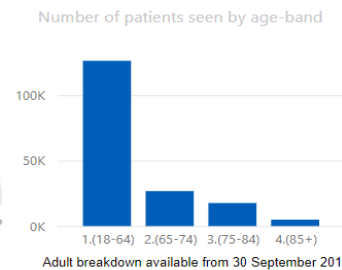
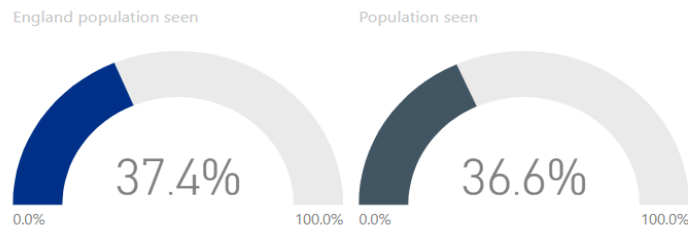
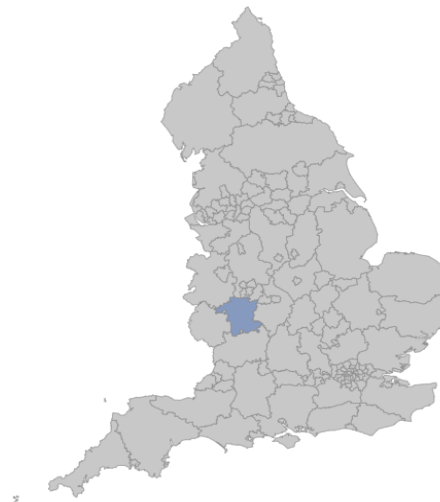


Patient type: Adult Child
 Quarter end date: 30 June 2022
 LA name: Worcestershire County Council
 Data are mapped to LAs although practices are not being contractually associated to them. Unmapped practices are shown as 'Unallocated'.

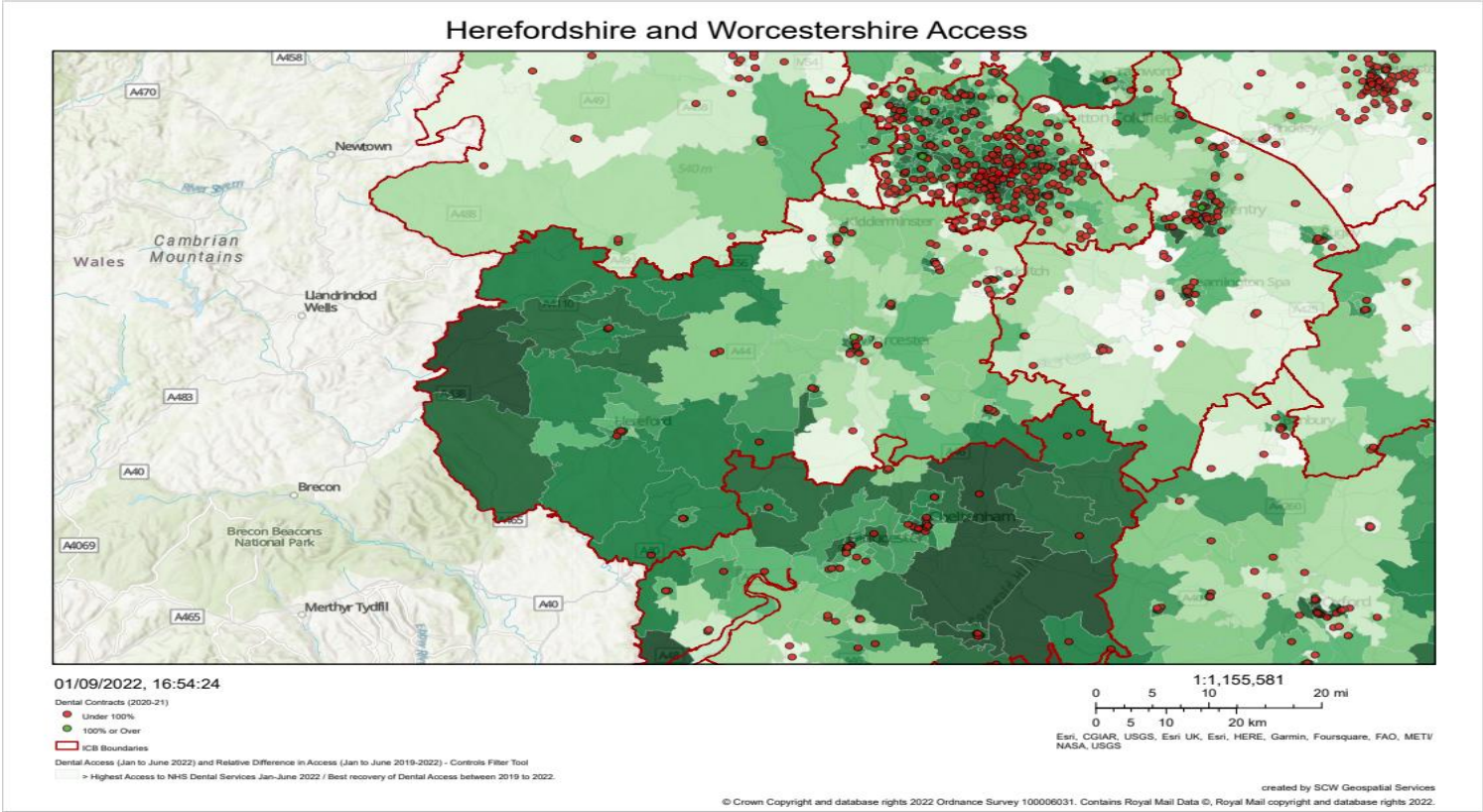
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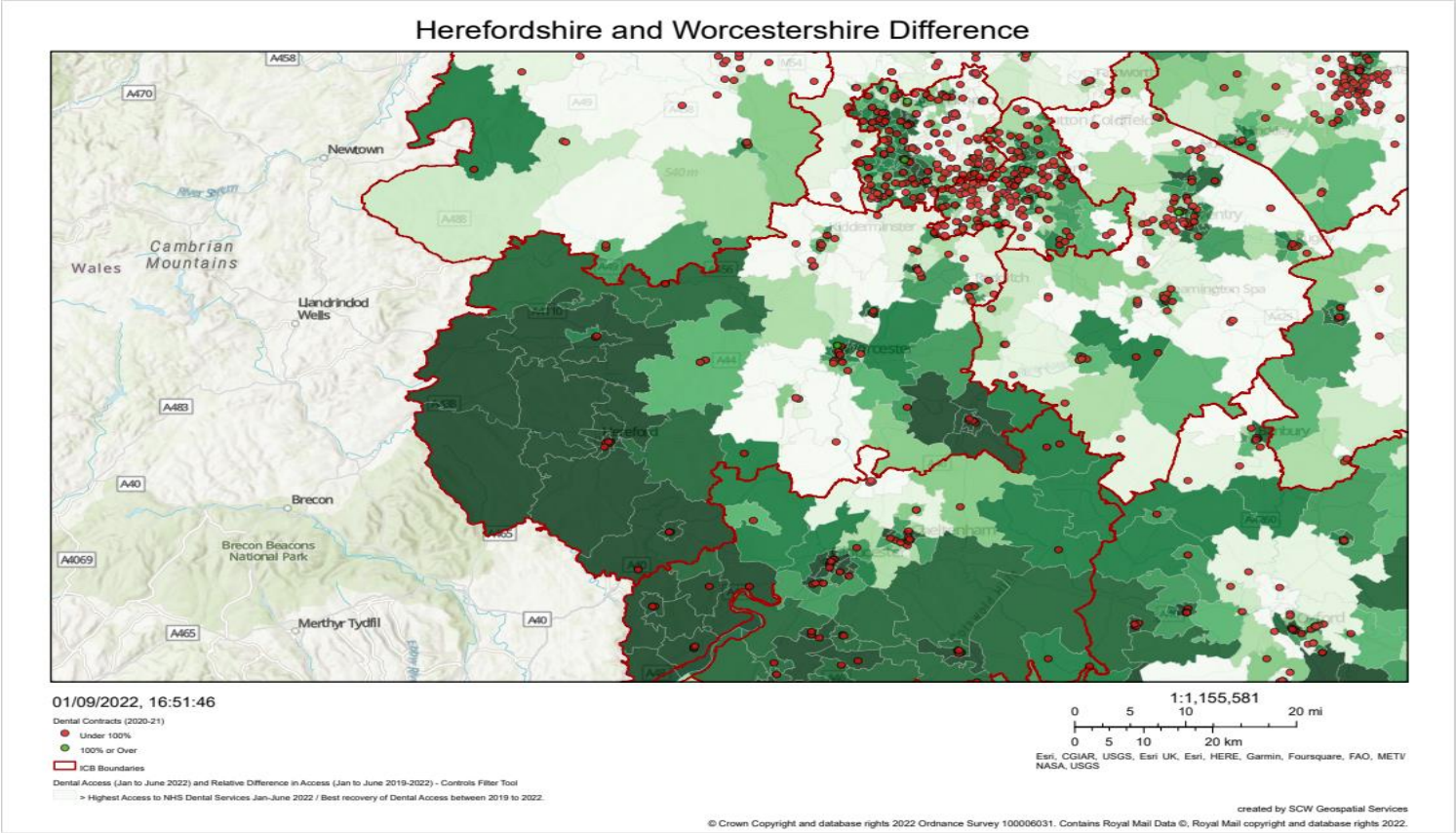
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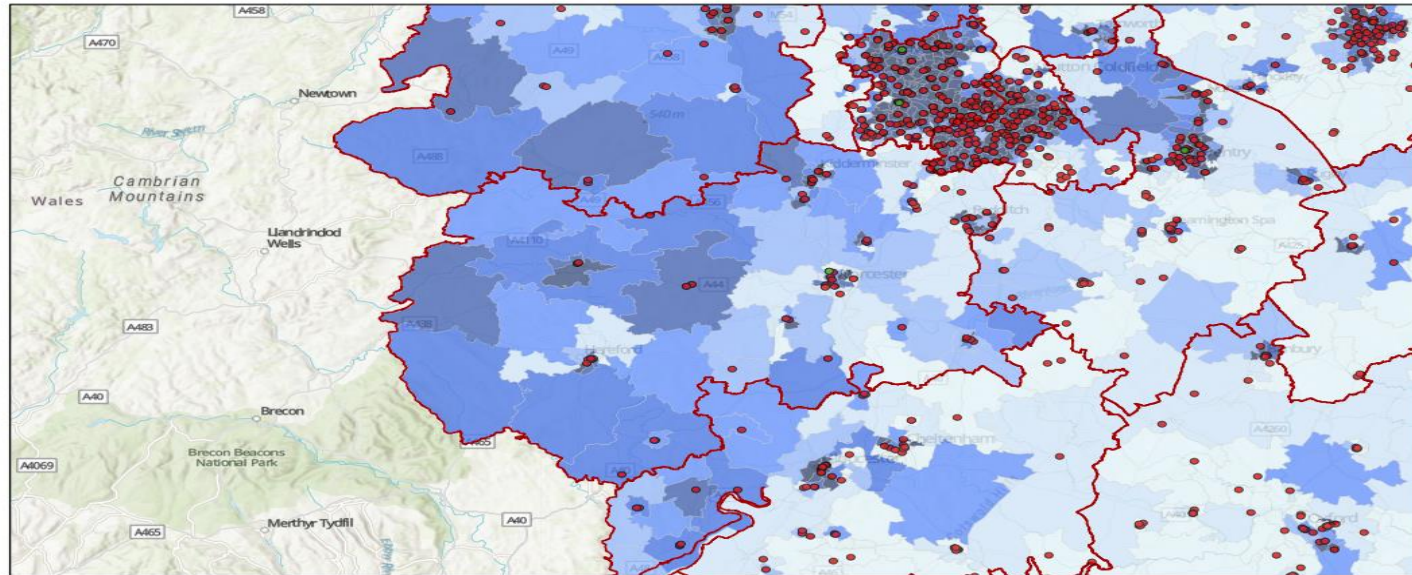
ICS General Dental Access



ICS General Dental Access Comparison



Herefordshire and Worcestershire Deprivation



01/09/2022, 16:58:01

Index of Multiple Deprivation (2019): Middle Super Output Area

- > 8.3
- < 2.7

Dental Contracts (2020-21)

Under 100%

100% or Over

ICB Boundaries

1:1,155,581

0 5 10 20 mi

0 5 10 20 km

Esri, CGIAR, USGS, Esri UK, Esri, HERE, Garmin, Foursquare, FAO, METV, NASA, USGS

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ICS

- We are starting to engage with ICS on the dental access scale of challenge.
- We have appointed to a Local Dental Network (LDN) Chair post having failed in previous two occasions.
- We have a programme of work to uplift the UDA price for dental practice to nationally recommended £23 based on a locally agreed criteria.
- Increased access initiatives to support access and in particular urgent care.

Worcestershire

- Dental Access is still of concern but not to the level of Herefordshire.
- They are specific areas of greater concern mainly in the most rural parts of the county e.g. Tenbury and Evesham (one contract termination and one contract reduction).
- We are working through proposals for both interim and long-term solutions.
- We are keen to work with the Healthwatch Team in shaping our solutions so that they can respond effectively to local needs.

Dental reform

- Improving care to high needs patients by flexing the payment mechanism.
- Introduction of a minimum indicative UDA value £23 to support effective delivery and recruitment.
- Personalisation of recall intervals based on patient needs not the default 6 months.
- Promoting more effective use of skill mix – guidance to be issued nationally.
- Making better use of resources recognising that under delivery represents a loss of patient access to the NHS.
- Supporting practices to deliver more NHS care – delivery up to 110% instead of the historical 102%.
- Improving information for patients - *require practices to update their details on a quarterly basis as a matter of routine and to make an ad hoc and unexpected changes to opening times as and when these occur.*