

Public Board Meeting

Thursday 26 May 2022

1000 - 1200

By tele/video conference

Join Zoom Meeting

<https://us02web.zoom.us/j/84158264258>

Minutes

Item	Title	Enc	Who
1	<p>Attendance</p> <p>Directors: Simon Adams - Managing Director Jo Ringshall - Chair Jane Stanley John Taylor</p> <p>Co-opted Members: David Saunders - Volunteer St Pauls Hostel represented by Jonathan Sutton Sandycoft represented by Lee McKenzie Young Solutions represented by Pete Sugg</p> <p>Also in attendance: Morag Edmondson - Engagement Officer Margaret Reilly - Engagement Officer Suzy James - Engagement Officer Louise Handy - Business Manager</p> <p>Apologies: Martin Gallagher - Director Families In Partnership - Co-opted Member Swallows Head and Neck Cancer Support Group</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p>		JR
2	<p>Declaration of Interests SA declared his spouse, employed as a nurse by Worcestershire Acute Hospitals NHS Trust, had been appointed to the role of Clinical Change Analyst on 4 April 2022.</p>		JR
3	<p>NHS Dental Services in Worcestershire Nuala Woodman Deputy Head of Primary Care Commissioning NHS England and NHS Improvement - Midlands</p>		JR

	<p>[Pharmacy, Optometry and Dentistry] made a presentation on dental services in Worcestershire and then took questions from the Board and public. The presentation and questions were recorded and can be viewed here:</p> <p>https://www.youtube.com/watch?v=M5P4HNN4qKE</p>		
4	<p>Minutes of Public Board Meeting on 24 March 2022 and Matters Arising: The Directors approved the minutes of the Public Board Meeting on 24 March 2022. Matters Arising:</p> <ul style="list-style-type: none"> • Echocardiograms SA reported that the Clinical Commissioning Group had provided a report by Worcestershire Acute Hospitals Trust on progress in reducing the waiting lists for echocardiograms, dated 25 May 2022. The report indicated that whilst some progress had been made, with the waiting time for an echocardiogram being reduced from 6 months plus to 3 months the target provided by the Clinical Commissioning Group of returning to the NHS constitutional wait of 6 weeks had not been achieved. It was noted that it was estimated that 1400 patients were waiting of which an estimated 700 would need an echocardiogram. The Board agreed to continue to monitor the situation and seek a further report from the Clinical Commissioning Group. Action: SA 	Enc 1	<p>JR</p> <p>SA</p>
5	<p>Quality Accounts for 2021/22 JR outlined the statutory requirement for NHS Trusts and other providers to publish an annual Quality Account, their purpose in identifying with patient involvement quality objectives and local Healthwatch's opportunity to comment on them. The Board then considered, and the Directors approved Healthwatch Worcestershire's comments on the Quality Accounts for the following organisations:</p> <ul style="list-style-type: none"> • Primrose Hospice • West Midlands Ambulance Service • Worcestershire Acute Hospitals Trust • Herefordshire & Worcestershire Health and Care Trust 	<p>Enc 2 Enc 3 Enc 4 Enc 5</p>	JR

6	<p>Young People's Health and Emotional Wellbeing Report</p> <p>The Board considered the response, including an action plan to HWW's Young People's Health and Emotional Wellbeing Report by Herefordshire and Worcestershire Clinical Commissioning Group's on behalf of Worcestershire's Integrated Care System. The Directors agreed to monitor progress in the implementation of the Action Plan in meetings with the leadership of the Clinical Commissioning Group, Worcestershire Children First and Herefordshire & Worcestershire Health and Care Trust as will the Children and Young Peoples Strategic Partnership.</p>	Enc 6 & 7	JS
7	<p>What Patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire</p> <p>The Board considered Herefordshire and Worcestershire Clinical Commissioning Group's response to HWW's report of 'What patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire'. The Directors agreed to follow up on the response in relevant meeting such as the Integrated care System's 'Home First' meeting, and the Urgent& Emergency care Board.</p> <p>The Board noted representation from a member of the public about the NHS's reliance on providing information about how to access Urgent & Emergency Care digitally which excluded those who do not have access to the internet and proposed that printed information should be made available.</p>	Enc 8	JR
8	<p>Business Plan 2021-2023</p> <p>SA presented Healthwatch Worcestershire's Business Plan 2022-2023 for final approval. The Board considered the Business Plan which the Directors approved.</p> <p>The Board noted the Business Plan progress report.</p>	Encs 9i 9ii	SA
9	<p>Q4 [January - March] 2021-2022 Performance Monitoring Report</p> <p>SA presented Healthwatch Worcestershire's Performance Monitoring Report for Q4 [January - March] 2021-2022 which the Board considered, and Directors then approved.</p>	Encs 10 i 10 ii	SA

10	Annual Report 2021-2022 SA updated the Board on the progress in preparing Healthwatch Worcestershire's Annual Report for 2021-2022, to be published by 30 June 2022. The Directors delegated the responsibility to SA and JR to finalise the Annual Report in liaison with the Board for publication at the Annual Conference on 30 June 2022. Action: SA & JR		SA
12	Annual Conference 30 June 2022 Noted that the Annual Conference will take place at the Sixways Stadium on 30 June 2022 and would feature the presentation and publication of the Annual Report and a 'Question Time' with a panel of the leaders of Worcestershire's health and social care Integrated Care Service.		SA
	Date of Healthwatch Worcestershire's next Public Board Meeting: 21 July 2022 by video/tele conference.		