

Public Board Meeting
 Thursday 24 March 2022
 1000 - 1200
 By tele/video conference

Minutes

Item	Title	Enc	Who
1	<p>Attendance Directors: Simon Adams - Managing Director Martin Gallagher Jo Ringshall - Chair Jane Stanley John Taylor</p> <p>Co-opted Members: Swallows Head and Neck Cancer Support Group represented by Chris Byrne David Saunders St Pauls Hostel represented by Jonathan Sutton Sandycoft represented by Lee McKenzie Young Solutions represented by Pete Sugg</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p> <p>Also in attendance: Morag Edmondson - Engagement Officer Margaret Reilly - Engagement Officer Suzy James - Engagement Officer Louise Handy - Business Manager</p> <p>Apologies: Families In Partnership - Co-opted Member</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p>		JR
2	<p>Declaration of Interests No declarations of interest</p>		JR

3	<p>Worcestershire Safeguarding Adults Board [WASB] Annual Report 2020/21 Professor Keith Brown, the Independent Chair of the Worcestershire Adult Safeguarding Board presented the Board’s Annual Report for 2020/21 [Enc 1] with the support of Bridget Brickley, the WASB Manager.</p> <p>In the subsequent discussion with the Healthwatch Worcestershire Board the following issues were discussed:</p> <ul style="list-style-type: none"> • WASB committed to developing its ability to understand rough sleeping, the role of the lead professional and exploitation, described by Professor Brown as the ‘wicked’ issues. • WASB have identified workforce issues of staffing levels and recruitment in domiciliary and residential care as the biggest current risk for adult safeguarding in Worcestershire reflecting the national situation. • Understanding the concept of self-neglect as a safeguarding risk with emphasis on policy review and staff training. • Noted that since the lifting of lockdown there had been an increase in safeguarding referrals from care homes. • Report on progress in the implementation of the recommendations from the safeguarding Adult Review of historical deaths of rough sleepers in Worcestershire. Noted that WASB was involving people with lived experience of homelessness in an assurance panel and that to date none of the actions had been closed. <p>Healthwatch Worcestershire a non-voting attendee at the WASB Performance and Quality Assurance Sub-Committee for items related rough sleeping.</p> <ul style="list-style-type: none"> • Healthwatch Worcestershire confirmed confidence in the current leadership of WASB. <p>View the presentation and subsequent discussion here: <u>Worcestershire Safeguarding Adults Board Annual Report – WSAB Independent Chair and Manager</u></p>	Enc 1	JT
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4	<p>Health and Wellbeing Strategy Consultation 2022-2032</p> <p>SA briefed the Board on Healthwatch Worcestershire’s contribution as a member of Worcestershire’s Health and Wellbeing Board [HWB] to the development of a new Health and Well Being Strategy for 2022-2032 which it was proposed should address the social determinants of health inequality with a focus on mental health. It was noted that the HWB is currently undertaking a public consultation on the draft Strategy and that the consultation period had been extended in response to representations by the voluntary sector and Healthwatch Worcestershire.</p> <p>Dr Tanya Richardson, Consultant in Public Health, Worcestershire County Council then presented the draft Strategy. The following points were noted during the subsequent discussion with the Board and public:</p> <ul style="list-style-type: none"> • Healthwatch Worcestershire’s Board endorsed the draft Strategy Health and Wellbeing Strategy welcoming the change to a strategy that would address the causes of health inequality over the mid to long term as opposed to the previous short-term strategies that had sought to address the symptoms of health inequalities. • The online consultation was being supported by paper documents and that Public Health would make them available on request as well as distributing through libraries etc. • Co-opted Members of the Board emphasised the need to continue to reach out to communities to ensure the widest response to the consultation. • Herefordshire Health and Wellbeing Board is developing a new Health and Wellbeing Strategy which has synergies with the Worcestershire’s draft Strategy which will be an advantage in the context of Herefordshire and Worcestershire’s ‘Integrated Care System’, and that the Health and Wellbeing Boards had arranged for the Chairs to meet. 	Enc 3	SA
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	View the presentation and subsequent discussion here: Worcestershire's Health and Wellbeing Strategy Consultation		
5	<p>Adult Mental Health Services in Worcestershire</p> <p>The Board noted Healthwatch Worcestershire's letter of 10 February 2022 [Enc 4] to the CEO of Herefordshire and Worcestershire Health and Care Trust expressing concerns about the adult mental health services provided by the 'Healthy Minds' service and requesting assurance about those services and noted the CEO's letter of reply of 18 March 2022 [Enc 5].</p> <p>Sue Harris [Director of Strategy and Partnership] representing the CEO, David Thomas [Deputy Associate Director, Primary Care and Community Mental Health Services] and Dawn Stallard [Interim Service Lead for Healthy Minds Service], of Herefordshire and Worcestershire Health and Care NHS Trust then made a presentation to the Board about the 'Healthy Minds' service and its performance.</p> <p>During the subsequent discussion members of the Board and public shared their experiences of the Healthy Minds service with the presenters.</p> <p>It was noted challenges in recruiting clinicians was a major challenge to delivery of the service and that locally the NHS was looking to increase the role of voluntary sector organisations in providing low level support to patient waiting to access treatments.</p> <p>View the presentation and subsequent discussion here: Adult Mental Health Services in Worcestershire - Herefordshire and Worcestershire Health and Care NHS Trust</p>	Encs 4 & 5	MG
6	<p>Minutes of Public Board Meeting on 27th January 2022 and Matters Arising:</p> <p>The Directors approved the minutes of the Public Board Meeting on 27th January 2022.</p> <p>Matters Arising:</p> <ul style="list-style-type: none"> • Echocardiograms 	Enc 2	JR SA

	<p>Noted that the requested update on progress in reducing the waiting lists for echocardiograms had not been received from the Clinical Commissioning Group.</p> <p>Carried forward to next meeting.</p> <p>Verbal report from SA</p> <ul style="list-style-type: none"> • Health and Wellbeing Strategy Consultation <p>The Board noted that the Chair of the Health and Wellbeing Board had extended the consultation period for the draft Health and Wellbeing Strategy 2022-2032.</p>		SA
7	<p>What Patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire.</p> <p>The Board noted JR's verbal report that the 'What Patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire' Report [Enc 6] had been finalised in liaison with Board members and published with recommendations.</p> <p>Noted that a response had been requested from the Clinical Commissioning Group on behalf of the health and care system.</p>	Enc 6	JR
8	<p>Young People's Health and Emotional Wellbeing Report</p> <p>JS introduced and ME presented the Young People's Health and Emotional Wellbeing Report [Enc 7] which the Board considered, and Directors then approved for publication with recommendations.</p>	Enc 7	JS
9	<p>Digital Access to Healthcare Report</p> <p>The Board welcomed and noted NHS Herefordshire and Worcestershire Clinical Commissioning Group's response to Healthwatch Worcestershire's Digital Access to Healthcare Report on behalf of the health and care system; a covering letter [Enc 8i] and an Action Plan [Enc 8ii].</p>	Encs 8[i] & 8[ii]	JR
10	<p>Business Plan 2021-2023</p> <p>The Board considered and noted the Business Plan progress report [Enc 9]. In doing so the Directors agreed the following:</p> <ul style="list-style-type: none"> • Robotically Assisted Surgery 	Enc 9 Enc 10	SA SA

	<p>Noted and approved for publication the briefing note [Enc 10] provided to Worcestershire Acute Hospitals NHS Trust in support of its business case for robotically assisted surgery.</p> <ul style="list-style-type: none"> • Accessibility of Information / Accessible Information Standard <p>Approved the inclusion of a new objective about the NHS Accessibility of Information/Accessible Information Standard</p> <ul style="list-style-type: none"> • Finding out about Adult Social Care Services from the Worcestershire County Council Website - Report of Mystery Shopping Exercise <p>Considered and noted Worcestershire County Council's reply to the Report and HWW's response to that reply.</p> <ul style="list-style-type: none"> • Review of HWW's Reference & Engagement Group <p>Approve the inclusion of a new objective to review HWW's Reference & Engagement Group.</p>	Enc 11	<p>JR</p> <p>JT</p> <p>JT</p>
11	<p>HWW's Budget 2022/23</p> <p>JR presented Healthwatch Worcestershire's draft budget for 2022/23 [Enc 12] which the Board considered, and the Directors then approved.</p>	Enc 12	JR
12	<p>Reference & Engagement Group</p> <p>The Board considered and the Directors approved the following application for membership of the Reference & Engagement Group:</p> <ul style="list-style-type: none"> • Guide Dogs 		SA
	<p>Date of Healthwatch Worcestershire's next Public Board Meeting:</p> <p>26th May 2022 by video/tele conference.</p>		