

Healthwatch Worcestershire
‘Relevant Decision’ log

Date	Decision	Involvement of ‘lay persons’ and volunteers
24.03.2022	Approve HWW’s budget for 2022-23	Online Public Board Meeting
24.03.2022	Approve a project to review HWW’s Reference & Engagement Group; to include the project in the business plan for 2021-2023.	Volunteers and REG members Online Public Board Meeting
24.03.2022	Approve a project to evaluate the implementation of the NHS Accessibility of Information/Accessible Information Standard; to include the project in the business plan for 2021-2023.	Online Public Board Meeting
24.03.2022	To approve a position statement about the future provision of Robotically Assisted Surgery [RAS] in Worcestershire in support of Worcestershire Acute Hospitals NHS Trust’s business case for the provision of RAS.	REG members Online Public Board Meeting
24.03.2022	Approve the ‘Young People’s Health and Wellbeing’ report.	Online Public Board Meeting
24.03.2022	Approve the report ‘What Patients told Healthwatch Worcestershire about why they walk into A&E Departments in Worcestershire’.	Online Public Board Meeting
27.01.2022	To request that the Chair of the Worcestershire Health and Wellbeing Board extends the public consultation period on the draft Health and Well Strategy 2-22-2032	REG members Online Public Board Meeting
27.01.2022	Approve Q3 [October-December] 2021/22 Performance Monitoring Report.	Online Public Board Meeting

27.01.2022	Approve the 'Digital Access to Healthcare' report	Online Public Board Meeting
27.01.2022	To make enquiry with the CEO, Herefordshire & Worcestershire Health & Care Trust about the waiting time for access to adult mental health services provided by the 'Healthy Minds' service.	REG members Online Public Board Meeting
18.11.2021	To make enquires about the publicly reported delays for echocardiograms.	Online Public Board Meeting
18.11.2021	To hold the CEO of Worcestershire Acute Hospitals NHS Trust to account for complying with the recommendations agreed by Worcestershire's CCGs in the business case for approving the Future of Acute Hospital Services in Worcestershire in relation to patients' transport and access to services and communication and education following the Trust's action to relocate complex trauma and planned surgery across the Worcester Royal and Alexandra Hospital sites without engagement with the public and patients.	Online Public Board Meeting
18.11.2021	Approve a response to Worcestershire Safeguarding Adults Board's draft self-neglect and hoarding policy.	Online Public Board Meeting
18.11.2021	Approve a response to NHS England's national consultation on non-emergency patient transport.	Online Public Board Meeting
18.11.2021	Approve Q2 [July-September] 2021/22 Performance Monitoring Report.	Online Public Board Meeting
18.11.2021	Approve a project to establish why patients walk into Worcestershire's Accident &	Online Public Board Meeting

	Emergency Departments: to include the project in the Business Plan for 2021-2023.	
16.09.2021	Approve Q1 [April-June] 2021/22 Performance Monitoring Report.	Online Public Board Meeting
16.09.2021	Approve 'Peoples Experiences of leaving Worcestershire Hospitals during Covid-19' Report.	Online Public Board Meeting
22.07.2021	Approve a revised Volunteering Offer.	Volunteers Online Public Board Meeting
22.07.2021	Approve the 2020/21 Quality Account for Worcestershire Acute Hospitals NHS Trust.	Online Public Board Meeting
22.07.2021	Approve 'Identifying Concerns about the Covid-19 Vaccine Summary' Report	Online Public Board Meeting
22.07.2021	Approve the Business Plan for 2021-2023	Reference & Engagement Group Online Public Board Meeting
20.05.2021	Approve the 2020/21 Quality Accounts for the following organisations: <ul style="list-style-type: none"> Herefordshire & Worcestershire Health and Care NHS Trust Primrose Hospice 	Online Public Board Meeting
20.05.2021	Approve Q4 2020/21 Performance Monitoring Report	Online Public Board Meeting
18.03.2021	Approve the response to HM Governments consultation on reforming the Mental Health Act	Reference and Engagement Group, volunteers Online Public Board Meeting
18.03.2021	Approve HWW's budget for 2021/22	Online Public Board Meeting
18.03.2021	With reference to safeguarding the care and support needs of rough sleepers approve the request from Worcestershire's Safeguarding Adults Board to attend its Quality and Performance Sub Group	Online Public Board Meeting

18.03.2021	Approve and delegate responsibility to the lead Director to finalise the report of Service User and carers Experiences of the South Worcestershire Community Assessment [mental health] Recovery Service	Volunteers Online Public Board Meeting
18.03.2021	Approve the Young People's Covid-19 Emotional Wellbeing Report	Online Public Board Meeting
09.03.2021	To approve extension of Directors tenure until 31.03.23	Co-opted Board members
21.01.2021	Approve letter to NHS England summarising responses to HWW's dental survey	Online Public Board Meeting
21.01.2021	Approve Q3 2020/21 Performance Monitoring Report	Online Public Board Meeting
25.11.2020	Retrospective approval for the joint submission with Healthwatch Herefordshire in response to the draft Vision and values statement of Herefordshire and Worcestershire's 'Integrated Care System' [ICS]	Online Public Board Meeting
25.11.2020	Approve the 'Volunteer Offer'	Volunteers Online Public Board Meeting
25.11.2020	Approve the Quality Policy	Online Public Board Meeting
25.11.2020	Approve Q2 2020/21 Performance Monitoring Report	Online Public Board Meeting
18.09.2020	Approve the following Covid 19 reports: <ul style="list-style-type: none"> • People's experiences of health and social care services • Learning and Disability Autism report • Focus on GP Practices 	Co-opted Board members
15.07.2020	Retrospective approval of letter of enquiry to Worcestershire's Director of Public Health	Online Public Board Meeting

	about disparities in outcomes for people with Covid-19 in Worcestershire.	
15.07.2020	Approve Q1 2020/21 Performance Monitoring Report	Online Public Board Meeting
28.05.2020	Approve 2019/20 Quality Accounts for the following organisations: <ul style="list-style-type: none"> • West Midlands Ambulance Service • University NHS Foundation Trust • Worcestershire Health and Care NHS Trust 	Online Public Board Meeting
28.05.2020	Approve Q4 2019/20 Performance Monitoring Report and 2019/20 Social Value Report	Online Public Board Meeting
28.05.202	Approve the Finding Out About Adult Social Care Services from WCC Website Report	Volunteers Online Public Board Meeting
28.05.2020	Approve the Rules for Participating in Healthwatch Worcestershire's Virtual Meetings	Online Public Board Meeting
25.03.2020	Approve HWW's Business Plan for 2020/21	Online Public Board Meeting
25.03.2020	Approve HWW's budget for 2020/21	Online Public Board Meeting
25.03.2020	Approve the LGBT+ [Experiences of Health and Social Care Services] Report	Online Public Board Meeting
25.03.2020	Approve the 'Health & Care in Prison - Report of experiences of health and care services in HMP Hewell.	Online Public Board Meeting
25.03.2020	Approve Healthwatch Worcestershire's response to Covid-19 pandemic and to lead the co-ordination of Worcestershire's Councils 'One Worcestershire' community response.	Online Public Board Meeting
15.01.2020	Approve Q3 2019/20 Performance Monitoring Report	Public Board Meeting Redditch
04.12.2019	Approve the 'Screening and Immunisation' Report	Co-opted Board Members and Board Meeting Wichenford.

30.10.2019	Approve Q2 2019/20 Performance Monitoring Report	Co-opted Board Members and Board Meeting Pershore
11.09.2019	Approve Q1 2019/20 HWW Performance Report	Public Board Meeting Pershore
11.09.2019	Approve amendments to HWW's Business Plan to include CAHMS and Autism	Public Board Meeting Pershore
11.09.2019	Approve responses to NHSE West Midlands Review of Out of Hours and Special Care Community Dental Services	Public Board Meeting Pershore
11.09.2019	Approve the 'Care in the Corridor - Follow up Visits 2019' Full Report and Summary Report	Public Board Meeting Pershore
11.09.2019	Approve the response to the NHS consultation on the future of Herefordshire and Worcestershire Clinical Commissioning Groups	Public Board Meeting Pershore
10.07.2019	Approve HWW's response to the following Quality Accounts: <ul style="list-style-type: none"> • Worcestershire Health and Care NHS Trust • Worcestershire Acute Hospitals NHS Trust • Primrose Hospice 	Volunteers and Public Board Meeting Pershore
10.07.2019	Approve the 'Fracture Clinic' Report	Public Board Meeting Pershore
10.07.2019	Approve the HWW Business Plan 2019-2021	Annual Conference and Public Board Meeting Pershore
10.07.2019	Retrospective approval of the report on the NHS Long Term Plan engagement by local Healthwatch across the Hfds & Worcs STP	Public Board Meeting Pershore and Annual Conference 2019
10.07.2019	To submit proposals for the terms of Reference for the Thematic Review into the deaths of rough sleepers in Worcestershire and extend enquiries about the safeguarding of vulnerable adults with care and support needs to consider the provision of 'outreach services' to rough sleepers.	Public Board Meeting Pershore

08.05.2019	Approve Q4 2018/19 HWW Performance Report	Public Board Meeting Kidderminster
13.03.2019	Approve the HWW budget for 2019/20	Public Board Meeting Pershore
13.03.2019	Approve the Service User and carer Experience of the Mental Health Home Treatment Service Report	Public Board Meeting Pershore
13.03.2019	Approve the Children and Young Peoples Mental Health Report	Public Board Meeting Pershore
13.03.2019	Approve the response to NHSE's consultation on 'Developing a Patient Safety Strategy for the NHS'	Public Board Meeting Pershore
13.03.2019	Approve the response to WCC's proposals for the new organisational structure and functions of Worcestershire Childrens Safeguarding Partnership	Public Board Meeting Pershore
13.03.2019	Approve the response to NHSE's CCG 360 Stakeholder Survey	Public Board Meeting Pershore
13.03.2019	Approve the response to the NICE consultation on 'Shared Decision Making'	Public Board Meeting Pershore
13.02.2019	To submit a response to NHSE's consultation on 'Developing a Patient Safety Strategy for the NHS'	Public Board Meeting Pershore
13.02.2019	To respond to WCC's proposals for the new organisational structure and functions of Worcestershire Childrens Safeguarding Partnership	Public Board Meeting Pershore
13.02.2019	To submit a response to NHSE's CCG 360 Stakeholder Survey	Public Board Meeting Pershore
13.02.2019	To submit a response to the NICE consultation on 'Shared Decision Making'	Public Board Meeting Pershore

13.02.2019	To support the HWE offer for local Healthwatch to support the NHS in public engagement on the NHS Long Term Plan, and for Healthwatch Herefordshire to co-ordinate the project.	Public Board Meeting Pershore
13.02.2019	Approve the Going to the Dentists Report	Public Board Meeting Pershore
13.02.2019	Approve Q3 2018/19 HWW performance report	Public Board Meeting Pershore
13.02.2019	Approve representation to CCGs about the Integrated Care Patient & Stakeholder Involvement Group	Public Board Meeting Pershore
14.12.2018	Approve the response to the CQC Stakeholder Review	Public Board Meeting Pershore
14.12.2018	Approve the Q2 2018/19 HWW performance report	Public Board Meeting Pershore
09.11.2018	To inquire into Worcestershire Acute Hospitals NHS Trust fracture clinic	Public Board Meeting Bromsgrove
09.11.2018	To engage in the CCGs' Musculoskeletal Integrated Project	Public Board Meeting Bromsgrove
09.11.2018	To respond to the CQC Stakeholder Review	Public Board Meeting Bromsgrove
12.10.2018	Approve a project about 'Prevention' to research how HWW could provide advice & information, and to gather public experiences of prevention services.	Public Board Meeting Pershore
12.10.2018	To accept the CCGs' invitation to attend the Worcestershire Stroke Strategy Forum	Public Board Meeting Pershore
12.10.2018	Approve response to NHSE consultation on Evidence Based Interventions	Public Board Meeting Pershore
14.09.2018	To make inquiries into the availability of flash glucose monitoring systems for patients with Type 1 diabetes in Worcestershire	Public Board Meeting Evesham

14.09.2018	Approve the Q1 2018/19 HWW performance report	Public Board Meeting Evesham
13.07.2018	To explore developing the relationship with Worcestershire's Health Overview & Scrutiny Committee	Public Board Meeting Pershore
13.07.2018	To make inquiries into the future provision of robotic surgery for Worcestershire	Public Board Meeting Pershore
13.07.2018	To respond to NHSE consultation on Evidence Based Interventions	Public Board Meeting Pershore
13.07.2018	Approve responses to the 2017/18 Quality Accounts of Worcestershire Health and Care NHS Trust, Worcestershire Acute Hospitals NHS Trust, Primrose Hospice.	Public Board Meeting Pershore
13.07.2018	To make inquiries into the quality and safety of stroke services in Worcestershire	Public Board Meeting Pershore
13.07.2018	Approve the Peoples Experiences of Adult Social Care Report	Public Board Meeting Pershore
11.05.2018	Approve a project to review Worcs CCG policy on 'Over the Counter Medicines' against new NHSE guidance on 'conditions for which over the counter items should not be routinely prescribed in primary care'.	Public Board Meeting Kidderminster
11.05.2018	Approve letter to NHSE requesting accelerated access to the pre-approved capital for Worcestershire Royal Hospital	Public Board Meeting Kidderminster
11.05.2018	Approve the Q4 2017/18 HWW performance report	Public Board Meeting Kidderminster
11.05.2018	Approve the Focus on Children & Young Peoples' Wellbeing Report	Public Board Meeting Kidderminster
11.05.2018	Approve response to WMAS Quality Account for 2017/18	Public Board Meeting Kidderminster

09.03.2018	Approve HWW budget for 2018/19	Public Board Meeting Worcester
09.03.2018	Approve the Going to the Dentist project	Public Board Meeting Worcester
09.03.2018	Approve the Autism Spectrum Conditions Report	Public Board Meeting Worcester
09.02.2018	Approve the NHS 111 report	Co-opted Board members Public Board Meeting Pershore
09.02.2018	Response to NHS England's CCG 360° Stakeholder Survey	Public Board Meeting
09.02.2018	Approve a partnership with Youthcomm Radio to raise awareness of Healthwatch, provide advice & information and gather patient experience	Public Board meeting Pershore
12.01.2018	To make inquiries into Continuing Health Care	Public Board Meeting Pershore
12.01.2018	To respond to the Parliamentary Health Select Committee's inquiry into Sustainability and Transformation Partnerships.	Public Board Meeting Pershore
01.12.2017	Approve Q3 2017/18 Performance Monitoring Report.	Public Board Meeting Redditch
03.11.2017	Approve the response to NICE's consultation about NICE Social care Guidelines	Public Board meeting Pershore
08.09.2017	To seek assurance about the safeguarding of vulnerable homeless adults.	Public Board Meeting Droitwich
08.09.2017	Approve the response to the CQC's second consultation on the 'Next Phase of Regulation'.	Experts by Experience Co-opted Board Members Public Board Meeting Droitwich
29.06.2017	Approve the submission to the Herefordshire and Worcestershire STP plan.	Public Board Meeting Worcester
29.06.2017	Approve the 'Going to the Doctors' report.	Public Board Meeting Worcester
29.06.2017	Approve report and recommendations about 'Corridor Care' at Worcestershire Acute Hospitals NHS Trust.	E&V participants Public Board Meeting Worcester

29.06.2017	Approve measures to ensure HWW can undertake LHW function in relation to Childrens Social Care services.	Public Board Meeting Worcester
16.06.2017	Approve the 2017/18 business plan.	Co-opted Board Members
24.03.2017	Approve response to the NHS national Accessible Information Standard.	Public Board Meeting Pershore
24.03.2017	Approve 'Tops and Pants' report for publication.	Public Board Meeting Pershore
24.03.2017	Approve report and recommendations about 'Health and Emotional Wellbeing Information, Advice and Support' for children and young people.	Public Board Meeting Pershore
24.03.2017	Approve report about GP Equipment Loan	Public Board Meeting 24.03.2017
24.03.2017	Approve report 'Themes and Thoughts: an Overview of meaningful Activity in 13 Care & Nursing Homes for Older People in Worcestershire'.	E&V participants Public Board Meeting Pershore
24.03.2017	Approve the 'Ambassador' policy.	Volunteers Public Board Meeting Pershore
24.03.2017	Approve Q3 2017/18 Performance Monitoring Report.	Public Board Meeting Pershore
24.03.2017	Approve HWW's 2017/18 budget.	Public Board Meeting Pershore
24.03.2017	Approve the response to the CQC consultation on the 'Next Phase of Regulation'.	Public Board Meeting 10.02.2017 Circulation to Co-opted Board Members Public Board meeting Pershore
10.02.2017	To require further information from Worcestershire CCGs' decision to restrict access to hip and knee replacement surgery.	Public Board Meeting Bromsgrove
10.02.2017	To undertake an Enter & View of corridor nursing in Accident & Emergency Departments at Worcestershire Acute Hospitals NHS Trust.	Public Board Meeting Bromsgrove

10.02.2017	Approve the spotlight report on 'Support for Mental health and Wellbeing; A Carer's Perspective'.	Public Board Meeting Bromsgrove
13.01.2017	Review and approval of policy for making 'Relevant Decisions'.	Public Board Meeting Pershore
13.01.2017	Approve revised Terms of Reference for Co-opted Board Members.	Company Members Public Board meeting Pershore
13.01.2017	Approve revised Terms of Reference for the Reference & Engagement Group.	Existing Reference & Engagement Group members Public Board Meeting Pershore
13.01.2017	To respond to the CQC consultation on the 'Next Phase of Regulation'.	Public Board Meeting Pershore
13.01.2017	Approve survey of people with an 'Autism Spectrum Condition' and their carers.	Task & Finish Gp. Public Board Meeting Pershore
13.01.2017	Rules for the good governance of public participation in Healthwatch Worcestershire's meetings.	Public Board Meeting Pershore
2.12.2016	HWW to attend the Patient & Community Experts Forum, Worcestershire Acute Hospitals Trust.	Public Board Meeting Pershore
2.12.2016	Lead Directors for South Worcestershire CCG [JR] and Wyre Forest CCG [JS] to continue to attend the CCGs' Primary Care Commissioning and the Quality & Resources Committees to ensure adequate LHW representation.	Public Board Meeting Pershore
2.12.2016	Agree HWW Research protocol	Public Board Meeting Pershore
2.12.2016	Agree revised HWW Financial Regulations	Public Board Meeting Pershore
11.11.2016	Approve 'Spotlight' report on communication by health & care services with BAME communities and their Awareness of the Care Act for publication	Public Board Meeting Kidderminster

11.11.2016	Approve the 'snapshot' survey of Awareness of the care Act for publication.	Public Board Meeting Kidderminster
11.11.2016	Approve HWW Q2 [July-September 2016] Performance Report.	Public Board Meeting Kidderminster
10.09.2016	Approve HWW Q1 [April - June 2016] Performance Report	Open Meeting Malvern
2.09.2016	To webcast HWW public meetings where there is an item of significant interest to the public.	Public Board Meeting Pershore
2.09.2016	Agree HWW to sign the Healthwatch Brand Licence Agreement with Healthwatch England.	Public Board Meeting Pershore
2.09.2016	To publish Worcestershire CCGs response to HWW's letter of 8.06.2016 about poor performance of Worcestershire Acute Hospitals Trust against constitutional targets.	Public Board Meeting Pershore
2.09.2016	To seek clarification from the Interim CEO, Worcestershire Acute Hospitals Trust about the response of 31 March 2016 to HWW enquiry about backlog in Radiology.	Public Board Meeting Pershore
2.09.2016	Agree HWW's response to the Quality Accounts for the following organisations: <ul style="list-style-type: none"> • Worcestershire Acute Hospitals Trust • Worcestershire Health & Care Trust • St Richards Hospice • Primrose Hospice 	Public Board Meeting Pershore
2.09.2016	Agree HWW's Business Plan for 2016/17.	Public Board Meeting Pershore Reference & Engagement Group 'Registered for Information' Annual Conference 2016

2.09.2016	To participate in Healthwatch England's inquiry into older people's social care assessments, reviews and waiting times.	Public Board Meeting Pershore
24.06.2016	Approve HWW's Annual Report 2015/16 for publication.	Annual Conference Smite
3.06.2016	Approve HWW Q4 [January - March 2017] Performance Report.	Public Board Meeting Pershore
03.06.2016	Approve the Report of the Directors and Unaudited Financial Statements 2015/16.	Public Board Meeting Pershore
13.05.2016	Agree HWW's response to West Midlands Ambulance Service's Quality Account.	Public Board Meeting Pershore
13.05.2016	To publish the Engagement with BAME communities end of contract report.	Public Board Meeting Pershore
13.05.2016	To publish the Engagement with Young People and Parents of Children end of contract report.	Public Board Meeting Pershore
13.05.2016	To write to Worcestershire CCGs about the continued poor performance of Worcestershire Acute Hospitals NHS Trust against constitutional targets.	Public Board Meeting Pershore
18.03.2106	To request information from Worcestershire Acute Hospitals NHS Trust about alleged delays in the reporting of X-rays.	Board Meeting in Public Redditch
18.03.2016	Approve HWW's CHAMS Report for publication	Board Meeting in Public Redditch
18.03.2016	Approve HWW's 'Sharing your Experience of support for Mental Health and Well Being' for publication.	Board Meeting in Public Redditch
18.03.2016	Approve HWW's 'Parents and Carers of Under 5s survey report for publication.	Board Meeting in Public Redditch
18.03.2016	To increase the opportunity for public participation in HWW Board meetings.	Board Meeting in Public Redditch

18.03.2016	Approve HWW Q3 [October - December 2015] Performance Report.	Board Meeting in Public Redditch
19.02.2016	Approve revised Business Planning process for HWW.	Open Session of Board Meeting Pershore
8.01.2016	Approve HWW's response to WCC's draft Health & Well-Being Strategy.	Open Session of Board Meeting Pershore
8.01.2016	Approve HWW's response to the CQC consultation on a 'National guardian for the NHS'.	Open Session of Board Meeting Pershore
8.01.2016	Approve for publication the following HWW Enter & View Reports: <ul style="list-style-type: none"> • Wayside Care Home • St Martins Care Home • The Hawthorns Nursing Home • St Johns Court Nursing Home 	Open Session of Board Meeting Pershore Volunteers who assisted in the Enter & View
8.01.2016	Approve HWW's response to the NHS Freedom to speak up: whistleblowing policy for the NHS.	Open Session of Board Meeting Pershore