

Engagement Data

2021-2022

Activity measure	Detail	Q1	Q2	Q3	Q4
1a	Number of people registered for Information	966	987		
1b	Number of members of reference and engagement group	109	109		
	Experts by Experience	10	10		
	Organisations	99	99		
1c	Visits to HWW website	4394	2511		
	New	90.4%	85.0%		
	Returning	9.6%	15.0%		
1d	Number of likes on Facebook	370	435		
	Number of followers on Twitter	1116	1118		
3b	Number of contacts with members of the public i.e. attending events	139	228		
4a	Number of consumer enquiries for advice, information and signposting	33	47		
4a	Number of patient experiences received	51	82		