

Public Board Meeting Thursday 20 May 2021 1000 - 1200 By tele/video conference

## Minutes

Item	Title	Enc	Who
1	Attendance Directors: Jo Ringshall - Chair John Taylor Jane Stanley Martin Gallagher Simon Adams - Managing Director		JR
	Co-opted Members: St Pauls Hostel represented by Jonathan Sutton Sandycroft represented by Lee McKenzie		
	Also in Attendance: Louise Handy - Business Manager		
	Apologies: David Saunders - HWW volunteer Swallows Head & Neck Cancer represented by Chris Byrne Families in Partnership represented by Bernadette Louise Young Solutions represented by Peter Sugg.		
	[NB the Co-opted Members attend the Board Meeting as non-voting participants]		
2	Declaration of Interests No declarations of interest		JR
3	Minutes of Public Board Meeting on 18 March 2021 and Matters Arising: The directors unanimously agreed the minutes of the Public Board Meeting on 18 March 2021. Matters Arising:	Enc 1	JR
	Young People's Covid-19 Emotional     Wellbeing Report     JS confirmed that responses to the Young     People's Covid-19 Emotional Wellbeing Report     had now been received from Herefordshire &     Worcestershire Clinical Commissioning Group     on behalf of Worcestershire's health system		JS

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	and from Worcestershire Childrens First [WCF]. JS briefed the Board on the responses, to be published, and that the Interim CEO of WCF had invited her to attend a quarterly review meeting with her and the Children & Young Peoples Strategic Partnership Board. In discussing the responses Board members expressed concern about the 8 weeks wait for an appointment for assessment with the Child and Adolescent Mental Health Service, and that if the patient did not then meet the criteria for the accessing the service it was in effect 8 weeks lost during which time Voluntary Sector based services may have been able to offer support to the patient.  Service User and Carers Experiences of the South Worcestershire Community Assessment [Mental Health] Recovery Service.  MG reported that the Service User and Carers Experiences of the South Worcestershire Community Assessment [Mental Health] Recovery Service report had been finalised and published. It was noted that a response was awaited from Herefordshire & Worcestershire Health & Care Trust as the service provider.	Enc 2	WG
	<ul> <li>NHS England and NHS Improvement - Midlands - Response to Healthwatch Worcestershire online Survey on dental services during the Covid-19 pandemic JR briefed the Board on the response, to be published, from NHS England to consider the response to Healthwatch Worcestershire's online Survey on dental services during the Covid-19 pandemic and reported that she was following up with NHS England on a number of issues. Board members expressed concern about oral care in care homes which the Directors agreed to make enquires about.</li> </ul>		JR
4	Performance Monitoring Report Q4 [January to March] 2020/21 SA presented Healthwatch Worcestershire's Performance Monitoring Report for Q4 [January to March] 2020/21 which following discussion by Board members the Directors approved.	Enc 3	SA

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5	Business Plan 2020/21 Update The Board considered and noted the Business Plan progress report for Q4 2020/21.	Enc 4	SA
6	Business Plan 2021-2023 SA presented a draft Business Plan for 2021-2023 and briefed the Board on the process that had been used to prepare it. The Board considered the draft Business Plan and then agreed to invite the members of Healthwatch Worcestershire's Reference & Engagement Group to comment on it before finalising it.  Action: SA to circulate draft Business Plan to Reference & Engagement Group for comment	Enc 5	SA
7	Reference and Engagement Group The Board considered and Directors agreed an application for membership of the Reference and Engagement Group from 'Integrating and Supporting Our Community'.		SA
8	Quality Accounts The Board reviewed and Directors approved Healthwatch Worcestershire's comment on the Quality Account 2020/21 for the following providers of NHS services:  • Herefordshire & Worcestershire Health and Care NHS Trust (HWH&CT) [NB to include a reference inviting the Trust to consider public broadcasting of its Board meetings]  • Primrose Hospice	Enc 6	JS & MG
9	Public Participation No representations from the public	2.107	JR
10	AOB Progress report of Healthwatch Worcestershire's Covid-19 Vaccination Survey MG briefed the Board on progress with the Covid-19 survey:		JR MG

MG provided assurance that the survey results were being shared with Public Health on an ongoing basis, as opposed to waiting for a report to be published.	
Date of Healthwatch Worcestershire's next Public Board Meeting 22 July 2021 tbc by video/tele conference	