

Public Board Meeting  
 Thursday 18 March 2021  
 1000 - 1200  
 By tele/video conference

## Minutes

Item	Title	Enc	Who
1	<b>Chair's Announcements</b> The Board noted that the Directors had unanimously appointed JR as chair of Healthwatch Worcestershire.		JR
2	<b>Attendance</b>  <b>Directors:</b> Jo Ringshall - Chair John Taylor Jane Stanley Martin Gallagher Simon Adams - Managing Director  <b>Co-opted Members:</b> St Pauls Hostel represented by Jonathan Sutton David Saunders - HWW volunteer Swallows Head & Neck Cancer represented by Chris Byrne Sandycroft represented by Lee McKenzie  <b>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</b>  <b>Also in Attendance:</b> Louise Handy - Business Support Officer  <b>Apologies:</b> Families in Partnership represented by Bernadette Louise Young Solutions represented by Peter Sugg		JR
3	<b>Declaration of Interests</b> No declarations of interest		JR
4	<b>Minutes of Public Board Meeting on 21 January 2021 and Matters Arising:</b> The Directors unanimously agreed the minutes of the Public Board Meeting on 21 January 2021.	1	JR

	<p><b>Matters Arising:</b></p> <ul style="list-style-type: none"> <li>• <b>The STP response to Healthwatch Worcestershire’s Covid 19 LD &amp; Autism Report</b> The Board considered Herefordshire &amp; Worcestershire’s Clinical Commissioning Group’s response to Healthwatch Worcestershire’s Covid-19 LD and Autism report. The Board agreed to bring forward the response in 3 months for a discussion with the Learning Disability Partnership.</li> </ul>	2	JS
5	<p><b>Young People’s Covid-19 Emotional Wellbeing Report</b> JS presented the Young People’s Covid-19 Emotional Wellbeing report which the Board considered, and Directors approved for publication. <b>Action: Publication of the report and request to Worcestershire’s Childrens First for a response on behalf of Worcestershire’s health and care system.</b></p>	3	JS
6	<p><b>Service User and Carers Experiences of the South Worcestershire Community Assessment [Mental Health] Recovery Service</b> MG reported on the progress in preparing the report on Service User and Carers Experiences of the South Worcestershire Community Assessment [Mental health] Recovery Service, thanking Alan Richens and Mary Brewin for their invaluable support to the project as volunteers. The Directors agreed to delegate the responsibility to MG to finalise and publish the report by 31 March 2021, with a request to Hfcs &amp; Worcs health and care Trust for a response. <b>Action: MG to finalise and publish report</b></p>		MG
7	<p><b>Safeguarding the Care &amp; Support Needs of Rough Sleepers</b> JT reported on the Worcestershire Safeguarding Adults Board [WASB] progress in implementing the recommendations in the Thematic Review of the deaths of rough sleepers in Worcestershire:</p> <ul style="list-style-type: none"> <li>• The Chair and the Board Manager of WASB wanted to thank Healthwatch [JT] for ongoing support with this important issue and had provided assurance that the WASB will continue to engage with all necessary partners</li> </ul>		JT

	<p>to deliver the recommendations in the Thematic Review.</p> <ul style="list-style-type: none"> <li>• As the issues that contribute to the situation of rough sleeping are broad and as such so are the solutions. To take forward the recommendations the WSAB has and will continue to engage with different partnerships, Boards and stakeholders, including Healthwatch, to ensure that these recommendations are delivered.</li> <li>• Bodies such as the Health and Wellbeing Board [HWB], Worcestershire’s Strategic Housing Partnership [WSHP] and relevant commissioning groups will necessarily play a key part in addressing the issue of rough sleeping. The Chair and Board manager have already met with the WSHP who are in the process of preparing an action plan and the forthcoming meeting of the HWB will hopefully allow a similar approach.</li> <li>• These plans will be shared with the WSAB Performance and Quality Assurance Sub-group. The role of the WSAB as commissioners of the Thematic SAR will be to retain oversight of the delivery plans emanating from the recommendations and WASB will continue to seek assurance of progress by those agencies taking the necessary actions.</li> <li>• The WASB Board Manager had invited Healthwatch to become a member of the WASB Performance and Quality Assurance Sub-group.</li> <li>• That he had made a request for information about the number of rough sleepers currently in the County, and how many of them are assessed as having care and support needs and was awaiting a response.</li> </ul> <p>The Board considered the invitation to join the WASB Quality and Performance Sub-group. The Directors agreed to accept it based on attendance as a non-voting attendee only for agenda items related to safeguarding the care and support needs of homeless people including rough sleepers.</p>		
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	<b>Action: JT to attend WASB Quality and performance Sub-Group as appropriate</b>		
8	<b>Business Plan 2020/21 Update</b> The Board considered and noted the Business Plan progress report with a focussed discussion with public participation on Covid-19 vaccination hesitancy.	4	SA
9	<b>Business Plan 2021/22</b> SA reported on arrangements for the preparation of a Business Plan for the contract extension period 2021-2023. The Directors delegated the responsibility to SA to prepare and present a draft business plan at the Public Board Meeting on 20 May 2021. <b>Action: SA to prepare draft business plan.</b>		SA
10	<b>Budget 2021/22</b> JR presented a draft budget for 2021/22 which the Board considered, and Directors agreed.	5	JR
11	<b>Public Participation</b> <ul style="list-style-type: none"> <li>• Tribute paid to Peter Pinfield for his contribution to health and care services in Worcestershire from which communities are benefitting.</li> <li>• The requirement for a systematic approach towards people from migrant communities getting treatment in the NHS, and support Healthwatch can provide to the Community Support Hub. <b>Action: SA to follow up with the Community Support Hub.</b></li> <li>• Proposal that Healthwatch should consider focusing on elderly residential care as part of its next business plan.</li> </ul>		JR
12	<b>AOB</b> <ul style="list-style-type: none"> <li>• <b>HM Governments consultation on reforming the Mental Health Act</b> MG presented a draft response to the consultation that had been developed by MG and JS following engagement with the Reference and Engagement Group. The Board considered the draft response and the Directors agreed it. <b>Action: MG to submit response</b></li> <li>• <b>Worcestershire Housing Strategy 2021-2040</b> SA reported that Healthwatch Worcestershire had been identified as a key stakeholder in the development of the strategy and had been invited to respond to a survey by 26 February 2021. It</li> </ul>		MG  SA

	<p>was agreed that Healthwatch Worcestershire could not respond in that time scale. However, in discussion the Board agreed that any future housing strategy should support the implementation of Worcestershire's new Joint Health and Wellbeing Strategy that is being developed.</p>		
	<p><b>Date of Healthwatch Worcestershire's next Public Board Meeting</b> 20 May 2021 by video/tele conference</p>		