

Public Board Meeting
 Thursday 8 October 2020
 1000 - 1200
 By tele/video conference



Minutes

Item	Title	Enc	Who
1	<p>Attendance</p> <p>Directors: Peter Pinfield - Chair Jo Ringshall Jane Stanley Martin Gallagher John Taylor Simon Adams</p> <p>Co-opted Members: St Pauls Hostel - Jonathan Sutton Swallows - Chris Byrne Young Solutions - Pete Sugg David Saunders - Volunteer</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p> <p>Also in Attendance: Morag Edmondson - Engagement Officer</p> <p>Apologies: Families in Partnership - Berni Louise Sandycroft - Lee Mckenzie</p>		PP
2	<p>Declaration of Interests No additional declarations of interest.</p>		PP
3	<p>Herefordshire and Worcestershire Integrated Care and Wellbeing Record The Citizens Portal and Shared Care Plan Solution</p> <p>John Uttley, Programme Director presented the Patient Portal and Shared Care Plan Solution which it is intended will be available to patients digitally as part of Herefordshire and Worcestershire's Integrated Care and Well Being Record [ICWR] programme with effect from</p>		SA

	<p>with an agreement to monitor the commitments in the response.</p> <p>Noted that Worcestershire County Council was still preparing a response focused on adult social care.</p> <ul style="list-style-type: none"> • Public Health England Review Covid-19 Disparities in Outcomes Review <p>Noted that Worcestershire County Council was undertaking a Joint Strategic Needs Assessment of the impact of Covid-19 on Worcestershire which will be reported to the Health and Well Being Board in due course.</p> <p>The Board anticipated that this would provide the answers to the questions in the letter to the Director of Public Health requesting information about disparities in outcomes of Covid-19 in Worcestershire.</p> <ul style="list-style-type: none"> • Diabetes Services <p>Noted that as of 10 September the CCG Commissioner had reported that the CCG was still in the early stages with regards to plans for a Diabetes Network in Worcestershire, and of the need to engage with primary care to secure the commitment, ongoing involvement and participation of the Primary Care Networks, work being undertaken by the CCG's Clinical Director. In advance of patient engagement, the commissioner was preparing a patient's role profile/description. Board agreed to monitor the development of the Worcestershire Diabetes Network.</p> <p>Action: SA</p>		SA
5	<p>Covid -19 reports</p> <p>JS presented the following reports:</p> <ul style="list-style-type: none"> • Covid-19 People's experience of health and social care services • Covid-19 Learning Disability and Autism • Focus on GP Practice Patient feedback on accessing GP services and changes made due to Covid-19 <p>The Board noted that the reports had already been agreed by the Directors following engagement with the Co-opted Board members.</p> <p>JS also presented a summary of what people had told Healthwatch Worcestershire about Covid-19 which the Directors approved.</p>	3,4,5	JS
6	Healthwatch Worcestershire's Equality, Diversity and Inclusion Policy	6	MG

	The Board considered and after discussion the Directors unanimously approved Healthwatch Worcestershire's revised Equality, Diversity and Inclusion policy		
7	<p>Continuous Engagement Herefordshire and Worcestershire Clinical Commissioning Group</p> <p>The Board considered Herefordshire and Worcestershire's Clinical Commissioning Groups brief about 'Continuous Engagement'. The Board welcomed the work of the CCG in developing its approach to engaging with patients and the public.</p>	7	SA
8	<p>Safeguarding Rough Sleepers</p> <p>Noted that the Thematic Review of the Deaths of Rough Sleepers in Worcestershire had been presented to the Worcestershire Safeguarding Adults Board [WSAB] on 14 September in private and that its publication was expected within weeks to be followed by a stakeholder event.</p> <p>There then followed a discussion about how the implementation of any recommendations in the report should be overseen. It was agreed that this was best carried out in a public forum such as the Health and Well Being Board.</p> <p>A member of the public thanked the Board for its work in seeking assurance from the WSAB in relation to the care and support needs of rough sleepers.</p>		JT
9	<p>West Midlands Ambulance Service Stakeholder Survey</p> <p>JR made a verbal report on her response to the stakeholder survey, highlighting the need for the Trust to improve its local patient public engagement and the absence of contact with the Trust's governors with responsibility for Worcestershire, with which the Board concurred. The Directors retrospectively approved the response.</p>		JR
10	<p>Business Plan 2020/21 Update:</p> <p>The Board considered and noted the Business Plan progress report</p>	8	SA
11	<p>CQC Stakeholder Survey</p> <p>Noted the opportunity to respond to the CQC Stakeholder Survey. Delegated to SA to complete by the Directors.</p> <p>Action: SA</p>	9	SA

12	<p>Reference & Engagement Group The Board considered an application from Our Way Self Advocacy for membership of the Reference & Engagement Group which the Directors approved.</p>		
13	<p>Public Participation</p> <ul style="list-style-type: none"> • Flu vaccination A member of the public questioned the variance between GP surgeries in the availability of the flu vaccination in Worcestershire and the application of the definition of vulnerable [long term conditions] • Worcestershire Association of Carers [WAC] Reported the drop in referrals from both the NHS and WCC for advice and support during April to June 2020, reflecting the observations in Healthwatch Worcestershire’s Covid-19 reports. WAC following up with NHS and WCC. • Alzheimer’s Society report Noted report published by Alzheimer’s Society - ‘Worst Hit’ about dementia during coronavirus 		PP