Public Board Meeting
Wednesday 25 November 2020
1000 - 1200
By tele/video conference

healthwatch Worcestershire

Agenda - Final

Item	Title	Enc	Who
1	**Attendance** (NB the Co-opted Members attend the Board Meeting as non-voting participants)		PP
2	**Declaration of Interests**		PP
3	**Minutes of Public Board Meeting on 8 October 2020 and Matters Arising:** To approve the draft minutes of the Public Board Meeting on 8 October 2020. **Matters Arising:** • **Health and Care in Prisons** To note that despite further correspondence the Governor, HMP Hewell has not responded. • **LBGT+ Report** To note the responses from Worcestershire County Council to the report. • **Diabetes Services** Update from the Clinical Commissioning Group • **Covid – 19 reports** Update from the Clinical Commissioning Group on preparing the system response. • **CQC Stakeholder Survey** To note the response to the CQC Stakeholder Survey	1 2 & 3	**PP** **JR** **JR** **SA** **SA** **SA**
4	**Healthwatch Worcestershire's Q2 [July-September] Performance Report** To consider and approve the performance report	4	**SA**
5	**Business Plan 2020/21 Update** To consider and note the Business Plan progress report	5	**SA**
6	**Healthwatch Worcestershire's Quality Policy** To review the Quality Policy	6	**PP**
7	**Healthwatch Worcestershire's Volunteering Offer** To consider and agree the report on Healthwatch Worcestershire's volunteering offer.	7	**JT**
8	**Public Participation**		**PP**
10	**AOB with leave of the Chair**		**PP**
	Date of Healthwatch Worcestershire's next Public Board Meeting 21 January 2021 by video/tele conference		