

Public Board Meeting
 Wednesday 15 July 2020
 1000 - 1200
 By tele/video conference



Minutes

Item	Title	Enc	Who
1	<p>Attendance</p> <p>Directors: Peter Pinfield - Chair Jo Ringshall Jane Stanley Martin Gallagher John Taylor Simon Adams</p> <p>Co-opted Members: St Pauls Hostel - Jonathan Sutton Swallows - Chris Byrne Young Solutions - Pete Sugg Families in Partnership - Berni Louise David Saunders - Volunteer</p> <p>Also in Attendance: Morag Edmondson - Engagement Officer</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p>		PP
2	<p>Declaration of Interests No additional declarations of interests</p>		PP
3	<p>Minutes of Public Board Meeting 28 May 2020 and Matters Arising: Minutes of the Public Board Meeting on 28 May 2020 were agreed by the Directors. Matters Arising:</p> <ul style="list-style-type: none"> Health and Care in Prisons JR reported that Care UK as the provider of health care in HMP Hewell had responded to the report. Noted that no response had been received from the Prison Governor, although a new Governor had recently been appointed. Directors agreed to make a further request to the Prison Governor and copy the request to HM Inspector of Prisons. Action: JR 	1	PP JR JR

	<ul style="list-style-type: none"> • LBGT+ Report The Board considered the written responses from Herefordshire & Worcestershire Clinical Commissioning Group, Worcestershire Health & Care NHS Trust and Worcestershire Acute Hospitals NHS Trust. JR reported that the report had been well received by the NHS. Noted that Worcestershire County Council's response was awaited. JR to make a further request to the County Council. Directors agreed to monitor responses to the report. Action: JR • Healthwatch Worcestershire's 2019/20 Accounts JR confirmed that the company's unaudited accounts for 2019/20 had been filed with Companies House. • Healthwatch Worcestershire's 2019/20 Annual Report SA confirmed that the Annual Report for 2019/20 had been published and circulated as required by the relevant legislation. • Renaming of Worcestershire Health & Care Trust The Board noted Healthwatch Worcestershire's response to Worcestershire Health & Care Trust's invitation to comment on the renaming of the Trust. 	2,3,4 & 5	JR JR SA
4	<p>Time to Change Employer Pledge The Board noted the successful application and PP then signed the Pledge on behalf of Healthwatch Worcestershire. The Directors delegated the responsibility to JT to prepare an action plan for the implementation of the Pledge. JT reminded the Board that the Time to Change Employer Pledge was an initiative of the Health and Wellbeing Board - therefore PP to report progress to the HWBB Action: JT & PP</p>	6	JT
5	<p>Healthwatch Worcestershire's Performance Report Q1 [April - June] 2020/21 SA presented the Q1 [April- June] 2020/21 Performance Report which the Board considered, and Directors approved.</p>	7	SA
6	<p>Healthwatch Worcestershire's Financial Report Q1 [April - June] 2020/21 JR presented the Q1 [April- June] 2020/21 Financial Report which the Directors approved.</p>	8	JR
7	<p>Business Plan 2020/21 Update:</p> <ul style="list-style-type: none"> • Covid-19 Survey of peoples' experiences of health and social care JS reported on progress with the Covid-19 survey and the LD/Autism survey. Noted that the Covid-19 survey closes on 17 July 2020 and that the LD/Autism survey is still open. • Public Health England Review Covid-19 Disparities in Outcomes The Board noted Healthwatch Worcestershire's letter of enquiry of 12 June 2020 to Worcestershire's Director of Public Health about disparities in outcomes for people with Covid-19 - approved by the Directors retrospectively. 	9	JS SA/PP

	<p>PP reported that the Review had been discussed at the Health and Wellbeing Board on 14 July 2020 although the Board had not responded in detail to Healthwatch Worcestershire's enquiry. The Directors agreed to further enquiry with the Director of Public Health for a response.</p> <p>Action: SA</p> <ul style="list-style-type: none"> • Mental Health services post Covid-19 MG summarised patient experience reported to Healthwatch Worcestershire about access to mental health services during the coronavirus outbreak. Observations were supported by Families in partnership and Swallows reporting interruption to services such as CAHMS and support for cancer patients. The Directors agreed a proposal that Healthwatch Worcestershire should seek assurance from Worcestershire Health and Care Trust as to the preparedness of mental health services to respond to the anticipated post Covid-19 demand. <p>Action: MG</p> • Care Homes and Domiciliary Care JT briefed the Board on the response from Worcestershire County Council to Healthwatch Worcestershire's letter of enquiry of 30 April 2020. Letter of enquiry and the Council's response published. • Care Homes Support Plan The Directors retrospectively approved Healthwatch Worcestershire's response of 4 June 2020 to Worcestershire County Council's engagement on its Care Homes Support Plan. The Board noted the Council's written response of 3 July 2020. 		<p>MG</p> <p>10</p> <p>JT</p> <p>11</p> <p>JT</p>
8	<p>Reference & Engagement Group The Board considered an application by Dr Howie to join the Reference & Engagement Group as an Expert by Experience in public health, which the Directors approved</p>		SA
9	<p>Company Membership Scheme The Board considered an application by Speak Easy and Action Deafness [formerly Deaf Direct] to become members of the Company's Membership Scheme as members of the Reference and Engagement Group. Both applications approved by the directors</p>		SA
10	<p>Public Participation</p> <ul style="list-style-type: none"> • LD Right Support Group Group would have attended meeting to raise issues relating to patients wishes at end of life. Noted that Healthwatch Worcestershire has raised issue about Do Not Resuscitate forms with the Clinical Commissioning Group, with a positive response. • Swallows Expressed concerns about delays in the treatment of cancer patients due to Covid-19 and in symptomatic patients presenting to GPs. 		PP

	<ul style="list-style-type: none">• David Trigger Concerns about Diabetes Service in Worcestershire to include the absence of a lead for diabetes, guidance not being disseminated to diabetics by the CCG and routine checks not happening. Noted that Healthwatch Worcestershire to meet CCG diabetes C		
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