



Our Privacy Statement Easy Read

About Healthwatch Worcestershire



We find out what people think about Health and Social Care Services.



We use the information to tell the people who run the services how they can improve.

How we use Personal Information

Personal information includes:



- your name



- contact details – email, address, phone number



- information about your care or support



We will always keep personal information safe and secure



We will only collect the personal information we need to carry out our role



We will only record your name and contact details if you want us to contact you.



If you are telling us about your experiences of health and social care services:



- we do not usually need to know your name or contact details



- we only use the information to show what people think about health and social care services



- people will not know you have said it



We will never share your personal information without your agreement



Unless we think you or someone else is at risk



Our Privacy Notice on our website has more information -

www.healthwatchworcestershire.co.uk