Public Board Meeting
1000hrs Wednesday 15 January 2020
Windmill Community Centre
Rye Grass Lane, Walkwood, Redditch B97 5YE

healthwatch Worcestershire

Agenda [v1]

Item	Title	Enc	Who
1	**Attendance** [NB the Co-opted Members attend the Board Meeting as non-voting participants]		**PP**
2	**Declarations of interests**		**PP**
3	**Minutes of Public Board Meeting 11 September 2019, and Matters Arising:**	**Enc1**	**PP**
3.1	▪ **Safeguarding Homeless People with Care and Support Needs** Verbal report on progress of Healthwatch Worcestershire's engagement in Worcestershire Adults Safeguarding Board's thematic review.		**JT**
3.2	▪ **Care in the Corridor – Follow up Visits 2019** To note that Worcestershire Acute Hospitals Trusts Action Plan as a response to the Care in the Corridor Report – Follow up visits 2019 has been published on Healthwatch Worcestershire's website.		**SA**
3.3	▪ **Time to Change Employer Pledge** Verbal progress report.		**JT**
4	**Report of the Care Quality Commission Inspection of Worcestershire Acute Hospitals NHS Trust 2019.** Jackie Edwards Deputy Chief Nurse [Quality] Worcestershire Acute Hospitals NHS Trust		**PP**
5	**Public Participation**		**PP**
6	**Health & Care in Prison - Report of experiences of health and care services at HMP Hewell** To receive a report from Suzy James, Engagement Officer, on project to gather experiences of health and care services in HMP Hewell.		**SJ**
7	**Healthwatch Worcestershire Performance Monitoring Report Q3 [September to October] 2019/20** To consider and approve the Performance Monitoring report	**Enc 2**	**SA**
8	**Healthwatch Worcestershire Business Plan – Progress Report** To consider and note the progress with delivering the business plan	**Enc 3**	**SA**
9	**NHS Quality Accounts for 2019/20** To agree a process for managing the response to NHS Quality Accounts. Presentation by SA.		**SA**

10	**Any Other Business**		**PP**