

Healthwatch Worcestershire

Public Board Meeting, 1000 - 1200 hrs, Wednesday 11 September 2019

The Civic Centre, Queen Elizabeth Drive, Pershore WR10 1PT

Agenda

1. Attendance

[NB the Co-opted Members attend the Board meeting as non-voting participants]

2. Declarations of interests

3. Development of a Clinical Services Strategy for Worcestershire Acute Hospitals NHS Trust - Presentation by Graham James, Deputy Chief Medical Officer

4. Minutes of the Public Board Meeting on 11 September 2019 and Matters Arising: [SA] [Enc 1]

- **NHS Long Term Plan Engagement** [SA] [Enc 2]
To note the report summarising responses from Worcestershire's population to the engagement undertaken by Healthwatch Worcestershire on the NHS Long Term Plan
- **Children's Safeguarding** [JS]
Verbal report about the transparency of performance data
- **NHS Public Patient Involvement in Worcestershire** [JR]
Verbal report on response from Olivia Butterworth, Head of Public Participation, NHSE and NHSI.

5. Safeguarding Homeless People with Care and Support Needs [JT]

- To note HWWs written proposals to the Case Review Sub-Group, Worcestershire Safeguarding Adult Board for the ToRs of the Thematic Review of the 4 deaths of homeless people and progress in drafting the ToRs [Enc 3]
- To note the written requests for information from Worcester City Council [report into death of a rough sleeper Enc 4 - service specifications for outreach service contracts and transition plan Enc 5]
- To consider the responses from Worcester City Council to the above requests [report on death of rough sleeper Enc 6 & 7 - service specifications for outreach service contracts and transition plan Encs 8-11 incl.]
NB Review requested of response to request for copy of report into rough sleeper death [Enc 12]
- To agree further action.

6. The Future of Herefordshire and Worcestershire's Clinical Commissioning Groups [PP]

To note HWWs response to the consultation on the proposals for the future of Herefordshire and Worcestershire's Clinical Commissioning Groups [Enc 13] and to consider the Accountable Officers response [Enc 14]

7. Care in the Corridor - Follow up Visits 2019 - Full Report and Summary Report [Encs 15 & 16] [JS]

To consider and agree the Care in the Corridor Follow up Visits 2019 full report and summary report.

- 8. NHSE West Midlands Review of Outs of Hours and Special Care Community Dental Services** [JR]
To note and give retrospective approval to Healthwatch Worcestershire’s written response [Enc 17] to NHSE West Midlands ‘Review of Outs of Hours and Special Care Community Dental Services’.
- 9. Healthwatch Worcestershire Performance Monitoring Report Q1 [April to June] 2019/2020** [Enc 18 a & b] [SA]
To consider and approve the performance monitoring report.
- 10. HWW Business Plan 2019-2021** [SA]
To consider and agree amendments to the Business Plan for 2019/2021 [Enc 19 - amendments highlighted], and to consider the Business Plan Progress report [Enc 20]
- 11. Healthwatch Worcestershire’s Research Protocol and Project Planning process** [JS]
To approve revisions to the Research Protocol and Project Planning process [Encs 21 & 22]
- 12. Time to Change Employer Pledge** [JT]
Members of the Health and Wellbeing Board have committed to signing the Time To Change employers pledge [Enc 23].
Verbal report and agreement to signing the pledge.
- 13. Company Membership Applications** [SA]
To consider applications for membership of the Company Membership Scheme
- 14. Healthwatch Worcestershire’s Annual Conference 2020** [SA]
To note that the Annual Conference will take place at Sixways Conference Centre on Thursday 25 June 2020 between 1000 - 1500 hrs, and that Sir Robert Francis, Chair of Healthwatch England will attend as the keynote speaker.
- 15. Quality of Health and Social Care Services** [Directors]
To receive Directors reports on NHS/social care performance issues incl.
- Worcestershire Acute Hospitals Trust:
 - Stroke service [SA]
 - Sepsis [SA]
 - Securing Section 106 and Community Infrastructure Levy [SA]
 - service changes at Evesham Hospital [SA]
 - CQC inspection [PP]
 - Care Quality Commission:
 - Autism and inspection of primary care services [SA]
- 16. Public Participation**
- 17. AOB**