



Office of the Chairman and Chief Executive
Worcestershire Royal Hospital
Charles Hastings Way
Worcester
WR5 1DD

Our ref: 5745/MM

Direct Line: 01905 733960

Sent via email
For the attention of Mr Simon Adams

Mr Simon Adams
Healthwatch
Civic Centre
Queen Elizabeth Drive
Pershore
Worcestershire
WR10 1PT

06 July 2018

Healthwatch Report Published 08 June 2018
Enter and View Care in the Corridor Report, Worcestershire Royal Hospital

Dear Simon,

Further to the Healthwatch report released in June 2018, please find attached an action plan which has been prepared in light of this report.

If you have any queries, please contact Chief Nursing Officer Vicky Morris.

We thought it would be helpful to present in QIRG (19th July 2018), and if you are happy with this approach, then if Healthwatch could present the report, and Vicky will respond with an overview of the action plan.

I look forward to hearing from you.

Yours sincerely

Michelle McKay
Chief Executive



Cc: Vicky Morris, Chief Nursing Officer