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Worcestershire Royal Hospital  
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Our ref: 5745/MM

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Sent via email  
For the attention of Mr Simon Adams

Mr Simon Adams  
Healthwatch  
Civic Centre  
Queen Elizabeth Drive  
Persore  
Worcestershire  
WR10 1PT

06 July 2018

**Healthwatch Report Published 08 June 2018**  
**Enter and View Care in the Corridor Report, Worcestershire Royal Hospital**

Dear Simon,

Further to the Healthwatch report released in June 2018, please find attached an action plan which has been prepared in light of this report.

If you have any queries, please contact Chief Nursing Officer Vicky Morris.

We thought it would be helpful to present in QIRG (19<sup>th</sup> July 2018), and if you are happy with this approach, then if Healthwatch could present the report, and Vicky will respond with an overview of the action plan.

I look forward to hearing from you.

Yours sincerely

Michelle McKay  
**Chief Executive**



Cc: Vicky Morris, Chief Nursing Officer