

HWW Equal Opportunities Monitoring Return- FY 16 -17

NUMBER OF CONTACTS - SIGNPOSTING

CONTACT TYPE	Q1	Q2	Q3	Q4	Total to Date	% of Total
Phone	15	12	14		41	64%
Email	8	3	4		15	23%
Letter	0	1	1		2	3%
Website	1	2	2		5	8%
Conversation at Engagement Event	1	0			1	2%
Total	25	18	21	0	64	100%

CONTACT DEMOGRAPHICS	Q1	Q2	Q3	Q4	Total to Date	% of Total
AGE						
<18	0	0	0		0	0%
18-24	0	1	0		1	0%
25-50	2	5	1		8	20%
51-64	3	3	1		7	30%
65-74	2	3	5		10	20%
75 and over	3	0	2		5	30%
totals	10	12	9	0	31	100%

GENDER						
Male	4	6	5		15	40%
Female	6	6	4		16	60%
totals	10	12	9	0	31	100%

ETHNIC GROUP						
White British	10	12	9		31	100%
White Irish						
Any Other White						
Asian or Asian British - Indian						
Asian or Asian British - Pakistani						
Asian or Asian British - Bangladeshi						
Any Other Asian						
Black or Black British - Caribbean						
Black or Black British - African						
Any Other Black						
Mixed - White And Black Caribbean						
Mixed - White And Black African						
Mixed - White And Asian						
Any Other Mixed Heritage						
Chinese						
Any Other Ethnic Group						
totals	10	12	9	0	31	100%

DISTRICT						
Bromsgrove	0	0	3		3	33%
Malvern Hills	3	2	0		5	0%
Redditch	1	1	1		3	11%
Worcester City	3	5	2		10	22%
Wychavon	2	3	2		7	22%
Wyre Forest	1	1	0		2	0%
Other	0	0	1		1	11%
totals	10	12	9	0	30	100%

DISABILITY						
Yes	2	7	1		10	20%
No	8	4	6		18	80%
No answer provided	0	0	2		2	7%
totals	10	11	9	0	30	107%

SEXUAL ORIENTATION						
Heterosexual	7	9	7		23	70%
Lesbian/Gay/Bi-sexual	0	0	0		0	0%
Prefer not to state	3	3	2		8	30%
totals	10	12	9	0	31	100%

MARITAL STATUS						
Single	0	5	1		6	20%
Co-habiting/Married/Civil Partnership	5	4	6		15	50%
Separated/Divorced/Widowed	2	2	0		4	13%
Prefer not to state	3	0	2		5	17%
totals	10	11	9	0	30	100%

RELIGION/BELIEF/FAITH						
None	0	1	2		3	10%
Christian	5	9	3		17	59%
Other	0	0	1		1	3%
Prefer not to say	5	0	3		8	28%
totals	10	10	9	0	29	100%

OUTCOME OF CONTACTS - SIGNPOSTING

CONTACT TYPE	Q1	Q2	Q3	Q4	Total to Date	% of Total
Information provided	14	5	10			56%
Signposted to another organisation	7	19	9			28%
Signposted to Advocacy	4	2	2			16%
Total	25	26	21	0	0	100%