

Proposed Extension to Contract:

Worcestershire Council for Voluntary Youth Services (WCVYS)
Age UK Herefordshire & Worcestershire

Background

Healthwatch Worcestershire's (HWW) engagement plan has a medium term objective to provide a voice for people in Worcestershire regarding their needs and experience of health and social care services, particularly hard to reach groups.

HWW decided to contract out the engagement of Young Persons and BME communities to an external specialist service provider(s) with the necessary skills, understanding and experience.

In July 2014 HWW awarded two contracts; one to Worcestershire Council for Voluntary Youth Services (WCVYS) for delivery of Young Persons & Parental Engagement Service and the other to Age UK for Delivery of Black and Minority Ethnic (BME) Community Engagement Service.

Purpose

The contracts were awarded to assist HWW in carrying out the statutory functions as a Local Healthwatch of

- Promoting and supporting the involvement of local people in the commissioning & obtaining the views of local people regarding their needs for, and experiences of, local health and care services - specifically people who are members of the BME community and Young People (defined as being 13 years - 19 years and also parents of children aged up to 12 years).

The purpose being to engage local young persons and parents of children and BME communities to have their say regarding both current and emerging business priorities identified by HWW.

Outcomes and Outputs

Work undertaken under the terms of the present contracts will be presented via contract report at the BMiP on the 18th February 2015.

Extension to Contract

It is proposed that both contracts are extended for one year with effect 1st April 2015 as engagement with both groups remains a business priority for Financial Year 2015/2016. The work undertaken to date has identified that there is scope for further engagement. Further topic based engagement will reflect the priorities identified through Healthwatch Worcestershire's Engagement Work. Other focuses will be on increasing the number of people reporting experiences to HWW and Registering for Information.

Specific milestones/outputs to be agreed.

The contract value will remain at previous year for both services.