

HWW Equal Opportunities Monitoring Return- Q1 FY 15 -16

NUMBER OF CONTACTS - SIGNPOSTING

CONTACT TYPE	Q1	Q2	Q3	Q4	Total to Date	% of Total
Phone	13	29			42	27%
Email	7	11			18	12%
Letter	1	2			0	0%
Focus group	0				0	0%
Conversation at Engagement Event	14	11			25	16%
Engagement with BMAE Communities (Your View Leaflet)	42	14			56	36%
Meeting	0	2			2	1%
Website	0	3			3	2%
Outreach	0	10			10	6%
Total	77	82	0	0	156	100%

CONTACT DEMOGRAPHICS	Q1	Q2	Q3	Q4	Total to Date	% of Total
AGE						
<18	0	6	0	0	6	3%
18-24	8	6	0	0	14	8%
25-50	21	55	0	0	76	44%
51-64	12	25	0	0	37	22%
65-74	6	14	0	0	20	12%
75 and over	5	14	0	0	19	11%
totals	52	120	0	0	172	100%
GENDER						
Male	19	29	0	0	48	28%
Female	31	91	0	0	122	72%
totals	50	120	0	0	170	100%
ETHNIC GROUP						
White British	10	14	0	0	24	14%
White Irish	0	1	0	0	1	1%
Any Other White	6	9	0	0	15	9%
Asian or Asian British - Indian	3	11	0	0	14	8%
Asian or Asian British - Pakistani	22	55	0	0	77	46%
Asian or Asian British - Bangladeshi	3	11	0	0	14	8%
Any Other Asian	2	8	0	0	10	6%
Black or Black British - Caribbean	0	1	0	0	1	1%
Black or Black British - African	2	3	0	0	5	3%
Any Other Black	0	0	0	0	0	0%
Mixed - White And Black Caribbean	0	0	0	0	0	0%
Mixed - White And Black African	0	0	0	0	0	0%
Mixed - White And Asian	0	0	0	0	0	0%
Any Other Mixed Heritage	2	0	0	0	2	1%
Chinese	0	6	0	0	6	4%
Any Other Ethnic Group	0	0	0	0	0	0%
totals	50	119	0	0	169	100%
DISTRICT						
Bromsgrove	0	1	0	0	1	6%
Malvern Hills	1	2	0	0	3	17%
Redditch	1	1	0	0	2	11%
Worcester City	2	4	0	0	6	33%
Wychavon	4	2	0	0	6	33%
Wyre Forest	2	2	0	0	0	0%
totals	10	12	0	0	18	100%
DISABILITY						
Yes	2	11	0	0	13	52%
No	7	4	0	0	11	44%
No answer provided	1	0	0	0	1	4%
totals	10	15	0	0	25	100%
SEXUAL ORIENTATION						
Heterosexual	6	12	0	0	0	0%
Lesbian/Gay/Bi-sexual	0	0	0	0	0	0%
Prefer not to state	4	1	0	0	5	100%
totals	10	13	0	0	5	100%
MARITAL STATUS						
Single	1	1	0	0	2	8%
Co-habiting/Married/Civil Partnership	4	8	0	0	12	48%
Separated/Divorced/Widowed	3	4	0	0	7	28%
Prefer not to state	2	2	0	0	4	16%
totals	10	15	0	0	25	100%
RELIGION/BELIEF/FAITH						
None	2	2	0	0	4	16%
Christian	4	7	0	0	11	44%
Other	0	1	0	0	1	4%
Prefer not to say	4	5	0	0	9	36%
totals	10	15	0	0	25	100%

OUTCOME OF CONTACTS - SIGNPOSTING

CONTACT TYPE	Q1	Q2	Q3	Q4	Total to Date	% of Total
Information provided	7	12	0	0	19	9%
Signposted to another organisation	5	11	0	0	16	6%
Log issue	56	28	0	0	84	73%
Signposted to Advocacy	3	7	0	0	10	4%
Exploring further	2	0	0	0	2	3%
Compliment	4	1	0	0	0	5%
AGE UK Contract with BAME (logged and may form topic work)	0	108	0	0	108	45%
Escalated to HWE	0	10	0	0	10	4%
Info passed to CQC prior to inspection	0	1	0	0	1	0%
Total	77	178	0	0	239	100%