

NHS South Worcestershire CCG  
The Coach House  
John Comyn Drive  
Worcester  
WR3 7PQ

22<sup>nd</sup> April 2016

Dear Peter

Thank you for sending us the report outlining the results from the survey you carried out with Parents and Carers of Children Under 5.

We have shared the report with colleagues and have agreed to take the recommendations on board in our future commissioning and on-going dialogue with providers. We would like to comment specifically on a couple of the recommendations;

Worcestershire County Council, as part of its Public Health responsibilities, is leading the commissioning of a Starting Well service for children aged 0-19. This new service will include the functions currently delivered by health visitors. Our colleagues leading this work have seen the results of your survey and are factoring this into the commissioning of this new service.

The feedback on GP practices is particularly helpful as we wanted to focus on young and working-age patients as part of our engagement on primary care this year. We would like to work with you on this and learn more from your data to input into this work.

We are currently involved in the regional re-procurement of NHS 111 services therefore the feedback provided will be passed on to the project team for consideration when the new service is implemented. Additionally the new service specification addresses the need to signpost patients appropriately making the best use of healthcare resource.

Thank you again for sharing your report with us.

Yours sincerely



Simon Trickett  
Chief Officer  
NHS Redditch and Bromsgrove CCG  
NHS Wyre Forrest CCG



Dr Carl Ellson  
Chief Clinical Officer  
NHS South Worcestershire CCG