

Healthwatch Worcestershire

Board Meeting in Public

10am -12 noon, Wednesday 18 February 2015

St Peters Baptist Church, Eden Close, St Peters Drive, Worcester. WR5 3TZ

Agenda (V3 - amended 16.02.2015)

1. **Attendance & Apologies**
2. **Declarations of interest**
3. **Engagement with BAME Communities, and with Young People and Parents of Children.**
To receive presentations from Age UK Herefordshire & Worcestershire (Engagement with BAME communities) and Worcestershire's Council for Voluntary Youth Services (Young People and Parents of Children) on the progress of the engagement services provided for Healthwatch Worcestershire.
4. **Public Participation**
5. **Notes of the BMiP of 26 November 2014 (Appendix 1)**
6. **Governance:**
 - Update on Terms of Reference for Co-Opted Board Members
 - 2015/16 Budget
7. **Homelessness and Access to Health Services in Worcestershire**
To approve the report on the preliminary findings (Appendix 2)
8. **Urgent Care Survey**
To approve the final report of the Urgent Care survey (Appendix 3)
9. **Making sure people with a Learning Disability are able to make a complaint about GP services.** To approve the report (Appendix 4)
10. **Co-Commissioning of Primary Care**
To consider the Chief Operating Officer's report and agree a response to South Worcestershire Clinical Commissioning Group's invitation to Healthwatch Worcestershire to participate in its Primary Care Commissioning Committee (Appendix 5)
11. **Engagement Services**
To approve the extensions of the Engagement Services contracts with Age UK Herefordshire and Worcestershire and Worcestershire's Council for Voluntary Youth Services (Appendix 6)
12. **Business Priorities update:**
 - Co-Production
 - Mental Health
 - Carers Strategy
13. **Next meeting**
16th April 2015 at the Trinity Methodist Centre, Churchfields, Kidderminster. DY10 2JL