



Easy Read Leaflet



Making sure that everyone in Worcestershire is able to have a say about health and social care services



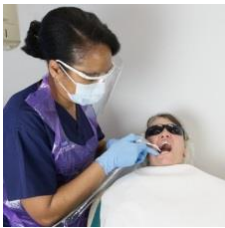
Health services include:



Doctors



Pharmacies



Dentists



Community services



Hospitals



Mental Health services



Ambulance service



Social care services include support and care for:



Elderly



People with a disability



Families and children
- including fostering and adoption



What we do

We find out what people think about health and social care services.

We do this by -



- Asking people about their experiences of using the services. By going to meetings, groups and events.



- People getting in touch to tell us about their experiences

Questions

1. What do you think about it?

Good

Bad

Not sure

- Carrying out surveys



- Visiting services to talk to people and look and see how things are done



We write reports about what people tell us.

We tell the people who run the services how they could make them better.



Have your say

Please get in touch and tell us about your experiences of health and social care services



We will not share your personal information with anyone unless you say we can



We can't make a complaint for you, but we can tell you how to do it and who can help.



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