

healthwatch Worcestershire

Spring Conference

22nd May 2025



Programme for the Morning

9:30 AM – Registration opens

Grab a coffee, say hello, and get settled in.

10:00 – 11:30 AM – Have your say

An open session to share your thoughts and help shape the future of our work. Includes coffee, networking, and idea sharing.

11:30 – 12:00 PM – Project updates

with Senior Engagement Officer, **Margaret Reilly** and **Melanie Dawson**, Chair of the Registered Managers Network on Hospital Discharge and Healthwatch Worcestershire Director, **Don Beckett** on Accessible Information Standard

12:00 – 1:00 PM – Our Keynote speakers

Kath Cobain, Chief Nursing Officer at Herefordshire and Worcestershire ICB and **Helen Harris** – Associate Director of Nursing and Quality will join us to talk about:

“Transforming how we manage the quality of the patient experience.”

There will be a Q&A session with Kath Cobain

1:00 PM – Delicious lunch & networking