

Equal Opportunities Monitoring Return									
2021-2022									
		Quarter 1		Quarter 2		Quarter 3		Quarter 4	
		Information/ Signposting	Surveys	Information/ Signposting	Surveys	Information/ Signposting	Surveys	Information/ Signposting	Surveys
Contact Type	Phone	20		23		27		22	
	Email	23		25		31		23	
	Letter	0		1					
	Website	27		48		32		19	
	HWE	4		3				8	
	Facebook			18				6	
	Twitter					1			
	Face to Face	10		11		15		19	
Age	<18		2			1	85		194
	18-24		33		2	2	43		10
	25-50	17	79	31	25	30	325	22	
	51-64	13	21	20	18	12	141	10	
	65-74	8	10	21	17	9	176	5	
	>75	2	7	12	22	5	166	3	
Gender	Male	9	42	31	21	35	384	14	41
	Female	27	107	52	62	25	534	27	61
	In another way						3		12
	Non-binary						3		7
	Other/Prefer not to say		3		3		5		
Ethnicity	White British	35	82	79	79	57	826	40	102
	White Irish	1	4	1	1		8		2
	Any Other White	3	15	2	1	1	28	1	8
	Asian or Asian British- Indian		3				13		2
	Asian or Asian British- Pakistani		20	2	1		10	1	2
	Asian or Asian British- Bangladeshi		5				5		
	Any Other Asian						5		
	Black or Black British- Caribbean		11	1			4		1
	Black or Black British- African		2				1		
	Any Other Black								
	Mixed- White And Black Caribbean						5		1
	Mixed- White And Black African						1		
	Mixed- White And Asian			1			6		1
	Any Other Mixed Heritage						4		
District	Chinese		1						
	Any Other Ethnic Group						6		
	Bromsgrove	5	16	5	4	5	106	6	8
	Malvern Hills	2	7	9	5	5	103	3	13
	Redditch	6	62	12	7	12	186	6	2
	Worcester City	6	21	28	49	24	237	13	34
	Wychavon	8	29	18	5	5	109	6	24
	Wyre Forest	6	9	11	13	5	150	1	38
Disability	Other								
	Yes	11	38	30	43	30	365	28	49
	No	28	113	53	39	28	547	13	67
Outcome of Contact	Information provided / HWW Guide	3		3		6		3	
	Signposted to another organisation	32		51		94		47	
	Signposted to advocacy	2		1		8		2	