

Advice and information

Slide: 1

(The video begins with a hospital cross appearing on the screen. As the scene zooms into the cross, it turns into a maze made of medical icons. A man is lost in the maze, looking around. A woman with a Healthwatch leaflet finds him to guide him through it.)

Navigating the world of health and social care services can be a daunting and confusing experience, especially when accessing NHS services. It can be overwhelming to make important health and social care decisions. But Healthwatch is here for you.

Slide: 2

(A map of the UK appears, and individual pins appear to show the locations of the local Healthwatch across England.)

With over 150 Local Healthwatch in every part of England, we can help you get the advice and information you need.

Slide: 3

(The scene changes to a Healthwatch building with the man looking towards it. Inside the building, the Healthwatch employee is giving him advice.)

We aim to help you make informed decisions about your care needs. Whether you want to know what support you can get from your pharmacy or understand how to make a complaint, Healthwatch can help.

Slide: 4

(There is a new scene of a path with health and social care icons on it. The Healthwatch logo and website URL appear on a light blue background – www.healthwatch.co.uk)

Healthwatch can point you in the right direction. When you need advice and information you are not alone. We are here for you.

