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D Blake
Managing Director
Worcester City Council
The Guildhall
Hight Street
Worcester WR1 2EY

14 February 2018

Dear Mr Blake

Ref: Cardon Banfield

I am writing to you in connection with the death of Cardon Banfield

By way of background information, Healthwatch Worcestershire is contracted by the County Council to deliver the statutory functions of local Healthwatch in Worcestershire. These include enabling local people to monitor the quality of provision of publicly funded health and care services. Healthwatch Worcestershire's interest in the matter of Cardon Banfield's death arose following representations that were made to Healthwatch Worcestershire's Board by members of the public and the voluntary sector. The interests relate primarily to adult safeguarding policies and procedures and the effectiveness of the outreach service for rough sleepers, which I am given to understand was funded by Public Health grant and commissioned by Worcester City Council on behalf of Worcestershire County Council.

As you will be aware Worcestershire's Adult Safeguarding Board, having made enquiries following a referral from a member of the public has decided that this case does not meet the criteria for a Safeguarding Adult Review. However, I have been informed by the Board Manager that Worcester City Council has decided to carry out a review under the Homeless Link guidance set out in its publication 'Taking action following the death of someone sleeping rough', and I was able to publicly report that at the Healthwatch Board meeting on Friday 9 February last.

Healthwatch Worcestershire welcomes this review as a very positive development by Worcester City Council, and as an opportunity to identify where improvements can be made to policies and procedures relating to rough sleeping by the homeless in Worcestershire.



Directors: Peter Pinfield, Jane Stanley, John Taylor, Jo Ringshall and Martin Gallagher
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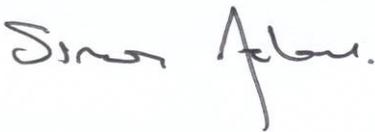
Given the public interest in this matter please could you confirm the following:

- the Terms of Reference for the review,
- that the views of voluntary sector for the homeless and service users with experience of rough sleeping will be considered as part of the review, and
- that the review and its findings will be reported upon publicly.

It has been Healthwatch Worcestershire's intention to raise the Cardon Banfield case at a future meeting of Worcestershire's Health and Wellbeing Board, which is a signatory to the 'St Mungo's Charter for the Homeless'. We will await the outcome of the Council's review before doing so.

As the next Board meeting of Healthwatch Worcestershire is on 9 March 2018 I would appreciate a response to this letter by the 2 March, together with any progress report on the review that the Council can provide. In the interim if you require further information or wish to discuss the matter with me please do not hesitate to contact me. I look forward to your co-operation in this matter.

Yours sincerely



Simon Adams QPM LLB
Chief Operating Officer

Cc Dr F Howie
Director of Public Health
Worcestershire County Council

B Brickley
Board Manager
Worcestershire Adults Safeguarding Board

J Taylor
Director
Healthwatch Worcestershire