Healthwatch Worcestershire

Public Board Meeting

Thursday 29 June 2017, 1015 - 1115

Ricoh Lounge, Sixways Conference Centre, Worcester WR3 8ZE

**Minutes**

1. **Attendance**
* **Directors:**

Jo Ringshall

Jane Stanley

John Taylor

Martin Gallagher

**Also in Attendance**

* **Co-opted Members:**

David Saunders

Anne Duddington

Barbara Pugh

Ray Eades

Kiran Mudhar

**[NB The Co-opted members attend the Public Board Meeting as non-voting participants]**

* Simon Adams [Chief Operating Officer and Company Secretary]

**Apologies**

* Peter Pinfield – Director

The Directors unanimously agreed JR as chair of the meeting in the absence of PP.

1. **Declarations of Interest**

No additional declarations of interest

1. **Update on Healthwatch Worcestershire Business Plan**

SA reported that the business plan had been updated and that it was available on the website.

1. **Childrens Services**

JS presented a written update on childrens services [Enc 1] that had been provided by Worcestershire County Council.

The Directors agreed to request a meeting with the Commissioner and to make enquiries with the Director of Childrens Services about the information that would be published to enable Healthwatch Worcestershire to provide reassurance about the performance of services.

**Action: SA**

1. **Care in the Corridor at Worcestershire Royal Hospital**

The Board considered the ‘Care in the Corridor at Worcestershire Royal Hospital’ [Enc 2], and the Directors subsequently approved it for publication.

1. **Going to the Doctors**

The Board considered the final ‘Going to the Doctors’ report [Enc 3], and the Directors subsequently approved it for publication.

1. **Sustainability and Transformation Plan**

SA briefed the Board on Healthwatch Worcestershire’s submission [Enc 4] to the STP Partnership Board on the refreshed STP plan, which after Board consideration the Directors agreed retrospectively.